



# My VAC Account



A simple and secure way  
to do business online with  
Veterans Affairs Canada (VAC)

[Canada.ca/my-VAC-account](https://Canada.ca/my-VAC-account)

My VAC Account is available to Veterans, CAF members as well as still serving and retired RCMP members. Family members who are receiving VAC benefits can also register for their own account.

### Through *My VAC Account* you can:

- ✓ use the Benefits Navigator to help you learn more about VAC benefits and services
- ✓ apply online for VAC benefits and services
- ✓ upload documents to support your applications
- ✓ track the status of your applications
- ✓ view a summary of your VAC benefits
- ✓ sign up for direct deposit or change your banking information
- ✓ update your contact information
- ✓ communicate with VAC through secure messaging

### To register for *My VAC Account*, go to [Canada.ca/my-VAC-account](https://Canada.ca/my-VAC-account)

1 Establish a username and password through one of our Sign-In Partners, or through the Government of Canada's GCKey.

2 **If you have done business with VAC in the past you will need:**

- ⊕ your VAC file number or CSDN ID, and
- ⊕ to verify your identity.

**If you are new to VAC you will need:**

- ⊕ your CAF service number or RCMP regimental number, and
- ⊕ basic personal information to create your account.

**i** For any technical assistance during registration, please call **1-866-522-2122**.