Background

The Government of Canada’s redesigned Career Transition Services (CTS) program will help improve the employment prospects for Veterans, members, survivors, spouses and common-law partners. Veterans will gain the knowledge and skills they need to find satisfying jobs in the civilian workforce. VAC engaged Agilec (the National Service Provider delivering the program) to administer the CTS program on its behalf.

Quick Facts

The redesigned CTS program expands current eligibilities; removes time limits for Veterans, members and survivors to access benefits; and simplifies or eliminates the application process for participants.

Services include career counselling, self-assessment, assistance with resume and cover letter writing, interview preparation, job search training and in some instances job-finding and job-placement services.

Services are provided to serving Canadian Armed Forces members who complete basic training and eligible Veterans, survivors, spouses and common-law partners.

The services are provided by qualified career counsellors who have an understanding of military life and culture.

Services are available for Veterans and survivors throughout their lives, whenever they need them.

The Career Transition Services program is easier to access because services are provided directly by Agilec the National Service Provider and no longer require the Veteran to find or pay for a provider on their own.

CTS complements the new Education and Training Benefit to help Veterans make informed choices about their future career paths.

Examples of who could benefit from this change:

Mario is a 37-year-old Regular Force member of the Canadian Armed Forces with eight years of service. He is thinking about release and unsure about how that will impact his future. Mario works with a Career Transition Services counsellor, who is able to give him a labour market assessment and define his training/educational needs so that he can reach his employment goals post-service. Six months later, Mario decides to release from service. Upon release, Mario applies for the Education and Training Benefit which can provide him with up to $40,000 for his Masters of Business Administration degree. After he graduates, the Career Transition Services program provides him job-finding assistance and he secures a promising new career. Support doesn’t end there though, if at any time Mario’s career changes and he needs additional help, he will have access to the Career Transition Services program.