BACKGROUND

The Veterans Emergency Fund (VEF) provides emergency financial support to Veterans, their families and survivors whose well-being is at risk due to an urgent and unexpected situation.

The emergency fund provides short-term relief while Veterans Affairs Canada works with Veterans and their families to identify any long-term needs and possible solutions.

Front-line offices will be able to deal with emergency situations quickly and efficiently, without complicated eligibility requirements and approval processes.

The Veterans Emergency Fund is part of the new supports and benefits focused on ensuring the financial security and well-being of Veterans and their families.

QUICK FACTS

The new fund is administered by Veterans Affairs Canada.

Veterans and their families can apply for emergency funding in person, online or by phone.

The fund is available to any Canadian Armed Forces Veteran, their spouse/common law partner, survivor or orphan, residing in Canada.

Every situation will be different and unique, which is why applications will be assessed on a case-by-case basis.

Payments made through the fund are tax-free and are considered grants.

The fund will help Veterans Affairs Canada meet the immediate needs of Veterans and their families in an emergency situation, and support their overall well-being.

The Veterans Emergency Fund provides $4 million over four years.

SCENARIO 1

Jenna, a Veteran of the Canadian Armed Forces, has fallen on difficult financial times and her electricity has been turned off. She has been struggling to make ends meet and she does not have enough money to pay the amount owed and get her power restored. Jenna would be able to access the Veteran Emergency Fund in order to get the electricity back on in her house and VAC staff would guide Jenna through the process to receive ongoing support via other programs and services to ensure her ongoing well-being and financial stability.

SCENARIO 2

Jordan, a survivor of a deceased Canadian Armed Forces Veteran, has started a new job in Halifax, but has not yet been paid. Heavy rain and melting ice creates widespread flooding in his neighbourhood. Jordan’s home has experienced significant damage, and it is no longer safe for him to stay there. Jordan would be able to access the Veterans Emergency Fund in order to find and afford a safe place to stay until the storm passes. Veterans Affairs Canada staff would work with Jordan to provide short-term relief and explore programs and services that will support his well-being and financial stability.