



Veterans Affairs
Canada

Anciens Combattants
Canada

Veterans Affairs Canada

Facts & Figures

March 2022 Edition

 **Please read the important disclaimer on the inside cover.**

Ce livre est disponible en français.

Disclaimer

Departmental client and expenditure forecasts are used to support official budgetary requests to adjust annual funding levels and spending authorities for Veteran programs and services as well as to track actual client intake and program usage in terms of both number of clients and dollars expended. Forecasts are updated annually while expenditure tracking is reflected quarterly where possible.

These numbers will not reconcile precisely with other published financial reports as listed below, due to timing of the information, the level of detailed reporting across the various programs and focus on program spending only. Departmental regular operating budget and expenditures are not included under program spending. Forecasts may not correspond to approved departmental budget amounts. In these cases, funding adjustments may be sought through future Estimates cycles to ensure appropriate funding so that all Veterans receive their rightful benefits and services.

More detail on the Department's expenditure plan and actual expenditures can be found as follows:

1. The [Departmental Plan](#) (DP) (previously known as the Report on Plans and Priorities) describes departmental priorities, strategic outcomes, programs, expected results and associated resource requirements, covering a three-year period beginning with the year indicated in the title of the report.
2. The [Departmental Results Report](#) (DRR) (previously known as the Departmental Performance Report) is a departmental account of actual performance for the most recently completed fiscal year against the plans, priorities and expected results set out in the respective Departmental Plan. DRRs inform Parliamentarians and Canadians of the results achieved by government organizations for Canadians.
3. [Quarterly Financial Reports](#) (QFR) for departments and agencies consist of financial tables comparing planned and actual expenditures for both the quarter and year-to-date, as well as comparative information for the preceding fiscal year. Each report includes spending authorities granted through the Main and Supplementary Estimates, as well as any allotment transfers approved by Treasury Board that have become available for use by the institution at the end of the quarter.
4. The [Public Accounts of Canada](#) is the report of the Government of Canada prepared annually by the Receiver General. The report covers the financial transactions of the Government during the year.

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Facts & Figures Summary

March 2022 Edition

Summary of Program Recipients

Program	2019-20	2020-21	2021-22	2022-23 Forecast	Forecasted Percentage Change ¹
Traditional Programs					
Disability Pensions	92,881	87,554	80,318	75,500	-6.0%
Treatment Benefits ²	78,220	74,730	76,969	82,000	6.5%
Veterans Independence Program (VIP)	83,855	81,709	79,863	81,600	2.2%
War Veterans Allowance	1,391	1,174	1,014	880	-13.2%
Veteran Well-Being Act (VWA) Programs					
Disability Awards ³	2,457	161	81	60	-25.9%
Pain and Suffering Compensation	82,367	88,744	99,460	107,700	8.3%
Additional Pain and Suffering Compensation	14,223	18,326	21,846	26,300	20.4%
Rehabilitation	14,199	14,377	13,363	13,540	1.3%
Earnings Loss	n/a ⁴	n/a ⁴	n/a ⁴	n/a ⁴	n/a ⁴
Income Replacement Benefit	21,729	24,420	26,697	29,000	8.6%
Career Impact Allowance (CIA)	n/a ⁴	n/a ⁴	n/a ⁴	n/a ⁴	n/a ⁴
Canadian Forces Income Support	95	106	104	110	5.8%
Supplementary Retirement Benefit ^{4,5}	10,333	181	222	100	-55.0%
Retirement Income Security Benefit (RISB)	n/a ⁴	n/a ⁴	n/a ⁴	n/a ⁴	n/a ⁴
Critical Injury Benefit	11	18	14	22	57.1%
Caregiver Recognition Benefit	756	852	1,078	1,360	26.2%
Education and Training Benefit	1,700	1,933	2,219	2,600	17.2%
Veteran and Family Well-Being Fund ⁶	32	22	63	n/a ⁷	n/a ⁷
Veteran Emergency Fund	865	620	585	n/a ⁸	n/a ⁸

Note: the following programs came into effect April 1, 2018: Education and Training Benefit; Veteran and Family Well-Being Fund; Caregiver Recognition Benefit; and Veteran Emergency Fund. The following programs came into effect April 1, 2019: Pain and Suffering Compensation; Additional Pain and Suffering Compensation; and Income Replacement Benefit.

Source: Chief Financial Officer and Corporate Services Branch

¹ Forecasted Percentage Change calculation: 2021-22 figure subtracted from the 2022-23 forecast figure, divided by the 2021-22 figure.

² Included in Other Health Purchased Services (OHPS).

³ On April 1, 2019 Disability Awards were replaced by the Pain and Suffering Compensation. Clients were updated in 2022 to include one-time DA additional amount as well as past DA rate adjustments and outstanding periodic payments.

⁴ On April 1, 2019, the Earnings loss Benefit, Career Impact Allowance/Supplement, Retirement Income Security Benefit; and Supplementary Retirement Benefit were consolidated into one new monthly Income Replacement Benefit (IRB).

⁵ On April 1, 2019, the Supplementary Retirement Benefit (SRB) was terminated with the introduction of the Income Replacement Benefit. As part of the transition to IRB, and termination of SRB, all clients who were in receipt of the Earnings Loss benefit and had a favorable DEC decision were paid out what they had accrued in SRB to date.

⁶ Recipients refer to organizations approved for funding as of March 31, 2022 or quarter end.

⁷ Forecasted recipient figures cannot be estimated for this program as the number of recipient organizations that apply for, and are awarded a fund or contribution, can vary broadly.

⁸ Program funds are dependent upon Veterans and their families applying for emergency funding and the amounts funded can vary. Forecasted recipient figures cannot be estimated for this program.

Facts & Figures Summary March 2022 Edition

Summary of Program Expenditures

Program (in \$ millions)	2019-20	2020-21	2021-22	2022-23 Forecast ¹	Forecasted Percentage Change ^{2,3}
Traditional Programs					
Disability Pensions	\$1,227.6	\$1,125.5	\$1,065.1	\$1,046.6	-1.7%
Other Health Purchased Services (incl. Treatment Benefits)	\$630.2	\$627.6	\$699.8	\$793.7	13.4%
Veterans Independence Program	\$339.2	\$339.1	\$340.4	\$347.5	2.1%
War Veterans Allowance	\$4.6	\$3.9	\$3.3	\$3.1	-6.7%
Veteran Well-Being Act (VWA) Programs					
Disability Awards ⁴	\$115.6	\$3.0	\$1.7	\$1.5	-13.5%
Pain and Suffering Compensation	\$917.0	\$1,085.5	\$1,543.0	\$1,506.2	-2.4%
Additional Pain and Suffering Compensation	\$119.1	\$154.1	\$180.3	\$228.0	26.4%
Rehabilitation	\$48.3	\$55.2	\$69.3	\$81.3	17.4%
Veterans Support Services	\$12.1	\$8.0	\$8.1	\$10.6	30.7%
Career Transition Services	\$1.8	\$2.3	\$2.4	\$3.8	58.3%
Earnings Loss ^{5,6}	\$13.9	\$7.0	\$7.7	\$6.5	-15.9%
Income Replacement Benefit	\$777.5	\$868.4	\$962.9	\$1,114.0	15.7%
Career Impact Allowance ⁷	\$0.0	\$0.1	\$0.0	n/a	n/a
Canadian Forces Income Support	\$1.9	\$2.1	\$2.0	\$2.3	14.4%
Supplementary Retirement Benefit ^{5,8}	\$40.6	\$0.9	\$1.4	\$0.5	-60.7%
Retirement Income Security Benefit ⁵	\$0.1	\$0.0	\$0.0	\$0.1	534.2%
Critical Injury Benefit	\$0.8	\$1.4	\$1.1	\$1.8	66.3%
Caregiver Recognition Benefit	\$9.5	\$10.6	\$13.1	\$17.3	31.8%
Education and Training Benefit	\$20.6	\$23.4	\$25.8	\$31.9	23.7%
Veteran and Family Well-Being Fund	\$4.8	\$7.0	\$8.0	\$7.0	-12.5%
Veteran Emergency Fund	\$1.5	\$1.5	\$1.3	\$1.0	-23.6%

Note: the following programs came into effect April 1, 2018: Education and Training Benefit; Veteran and Family Well-Being Fund; Caregiver Recognition Benefit; and Veteran Emergency Fund. The following programs came into effect April 1, 2019: Pain and Suffering Compensation; Additional Pain and Suffering Compensation; and Income Replacement Benefit.

Source: Chief Financial Officer and Corporate Services Branch

¹ VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

² Forecasted Percentage Change calculation: 2021-22 figure subtracted from the 2022-23 forecast figure, divided by the 2021-22 figure.

³ Percentage change may be impacted by rounded figures.

⁴ On April 1, 2019 Disability Awards were replaced by the Pain and Suffering Compensation.

⁵ As of April 1, 2019, Pension for Life (PFL) was introduced. As a result, the Retirement Income Support Benefit (RISB), along with the Supplementary Retirement Benefit (SRB) Program and Earnings Loss Benefit are 3 of 6 financial benefits being consolidated into the Income Replacement Benefit under the Income Support Program

⁶ Due to CAF salary negotiations increasing CAF releasing salaries from 2014 to 2018, additional funds were necessary in 2021-22 to account for adjustments to ELB payments made in 2014-2018. A subsequent agreement will impact ELB clients who released in 2018-19, increasing the forecast for ELB in 2023-24.

⁷ On April 1, 2019, the Earnings loss Benefit, Career Impact Allowance/Supplement, Retirement Income Security Benefit; and Supplementary Retirement Benefit were consolidated into one new monthly Income Replacement Benefit (IRB).

⁸ On April 1, 2019, the Supplementary Retirement Benefit (SRB) was terminated with the introduction of the Income Replacement Benefit. As part of the transition to IRB, and termination of SRB, all clients who were in receipt of the Earnings Loss benefit and had a favorable Diminished Earning Capacity (DEC) decision rendered prior to April 1, 2019, are being paid out what they had accrued in SRB up to March 31, 2019.

Analysis of VAC Facts and Figures

The 2021 Census saw the addition of a question on military service for the first time in 50 years. This census release includes relevant and timely information on Veterans and serving members of the Canadian military. The census counted fewer Veterans than VAC's estimated number; as documented in the technical report "Veterans data in the 2021 Census", Statistics Canada concluded that these differences are due to differing data sources, methods, and statistical concepts. VAC will continue to work closely with Statistics Canada and other partners to strengthen data on the Veteran population going forward.

As of March 31, 2022 VAC served 5,880 WS Veterans and 118,820 CAF Veterans. In addition, VAC provided benefits to 30,411 WS survivors, 16,630 CAF survivors, and administers benefits on behalf of 20,564 RCMP members or former members and their survivors.

VAC's budget fluctuates each year due to the demand-driven nature of its programs which are based on Veterans' needs and entitlements. In other words, a Veteran who is entitled to a benefit is paid that benefit, whether 10 Veterans come forward or 10,000.

Overall, total VAC clients (Veterans and survivors) increased by 2.1% in 2021-22. It is forecasted that growth in CAF and RCMP Veterans and Survivors will slightly outpace the decline of WS Veterans and Survivors, resulting in an average of 1.4% total VAC client growth over the next 5 years.

Pension For Life

April 1, 2019, Pension for Life (PFL) was introduced. Pension for Life includes three new benefits: Pain and Suffering Compensation; Additional Pain and Suffering Compensation; and Income Replacement Benefit. The Pension for Life Benefits package is intended to meet the following objectives:

- Providing recognition, income support and better overall stability to Canadian Armed Forces (CAF) members and Veterans who are living with a disability due to a service-related injury and/or illness.
- Providing a holistic package that reintroduces lifelong monthly pain and suffering payments; implement a new recognition benefit, and consolidate six of seven existing income-related financial benefits.
- Addressing concerns raised by military and Veteran communities and families by empowering CAF members and Veterans living with a disability, caused by a service-related illness or injury, to choose the form of compensation that works best for them and their families.

VAC's actual spending for 2020-21 was lower than planned due mainly to the demand for certain programs being less than originally forecasted as well as the impacts of the pandemic.

Retired Programs

The former Career Transition Services Program was discontinued as of April 1, 2018 and replaced by the new Career Transition Services Program (see table on pg.27).

The Family Caregiver Relief Benefit was discontinued as of April 1, 2018 and replaced by the Caregiver Recognition Benefit (see table on pg.24).

Automation of the VAC Facts & Figures

The VAC Facts & Figures is transitioning from its current format to an automated dashboard in 2023. The dashboard will contain automated client data which will be updated on a monthly basis. It will provide access to client figures for each program with drill-down capability by geographical area, province, age, service type, sex, client type and urban/rural breakdown and will link to the following information:

[Wait Time Tool](#)

[Departmental Plan](#)

[Main Estimates](#)

[Service Standards](#)

[GC InfoBase](#)

Chapter 1 : Demographics

The Veteran figures below include Veterans who are VAC clients, as well as those who are not.

Veteran figures are based on the 2021 Statistics Canada Census of Population. For the first time since 1971, a question was added to the short-form questionnaire of the Census asking about Canadians' military experience. The main purpose of the 2021 Census question was to fill a significant data gap to inform policies and programs administered by Veterans Affairs Canada (VAC) and other Veteran support organizations.

Table 1.1 Estimated Veteran Population by Province

The current Veteran data available from the 2021 Census is disaggregated by province of residence and other individual characteristics but does not differentiate Veterans by their service (Second World War, Korean War, Canadian Armed Forces).

Estimated War Service Veteran figures have been prepared by the VAC Statistics Directorate. Veterans Affairs Canada is working with Statistics Canada to develop updated War Service Veteran estimates. Table 1.1 will be updated with those figures as soon as they are made available.

Province	Veterans (CAF and WS as of May 11/21) ^{1,2}	Estimated War Service Veterans (Second World War, Korean War as of Mar 31/21) ³
Newfoundland & Labrador	8,915	300
Prince Edward Island	3,645	200
Nova Scotia	33,200	1,300
New Brunswick	20,305	1,000
Quebec	104,695	2,000
Ontario	149,020	11,000
Manitoba	14,725	1,100
Saskatchewan	11,435	800
Alberta	49,880	2,000
British Columbia	63,845	5,500
Territories	1,570	-
Foreign Countries	-	300
Total: Estimated Canadian Veteran Population⁴	461,240	25,500

Source: Canadian Armed Forces Veterans - Statistics Canada. War Service Veterans - Veterans Affairs Canada.

¹ For the purposes of the 2021 Census, Canadian military service includes service with the Regular Force or Primary Reserve Force as an Officer or Non-Commissioned Member. It does not include service with the Cadets, Cadet Organizations Administration and Training Service (COATS) instructors or the Canadian Rangers.

² Veterans living in Canada counted on Census Day (May 11, 2021).

³ Estimated War Service Veterans are included in the StatsCan Census total estimated Canadian Veteran population count of 461,240.

⁴ Totals may not add due to rounding.

Table 1.2 Enumerated Veterans by Age Group and Gender

Age Group (years) ¹	Total - Gender ²	Men+ ³	Women+ ⁴
17 to 24	7,180	5,745	1,440
25 to 64	261,095	211,795	49,300
25 to 29	11,325	9,615	1,715
30 to 34	18,900	15,905	2,995
35 to 39	20,625	16,750	3,875
40 to 44	22,135	17,260	4,870
45 to 49	32,615	25,295	7,315
50 to 54	42,090	34,120	7,970
55 to 59	57,650	47,205	10,455
60 to 64	55,755	45,640	10,115
65 & over	192,960	168,765	24,195
65 to 74	86,135	76,080	10,055
75 to 84	73,400	65,330	8,070
85 & over	33,420	27,350	6,070
Total - Age⁵	461,240	386,300	74,935

Source: Statistics Canada.

¹ 'Age' refers to the age of a person (or subject) of interest at last birthday (or relative to a specified, well-defined reference date).

² Gender refers to an individual's personal and social identity as a man, woman or non-binary person (a person who

³ Men+ - This category includes men and boys, as well as some non-binary persons.

⁴ Women+ - This category includes women and girls, as well as some non-binary persons.

⁵ Totals may not add due to rounding.

Table 1.3 Estimated Veterans by Indigenous Status (First Nation, Métis, Inuk) and Age Group

The estimated Veteran population table below include Veterans who are VAC clients, as well as those who are not.

Age Group (years) ¹	Total	Single Indigenous Responses				Multiple Indigenous Responses ²	Other Indigenous Responses ³
		Total	First Nations (North American Indian)	Métis	Inuk (Inuit)		
17 to 24	800	775	530	185	60	10	15
25 to 64	15,705	15,130	7,625	6,940	565	315	260
25 to 29	980	935	585	320	40	20	20
30 to 34	1,340	1,265	630	595	45	55	20
35 to 39	1,245	1,195	640	480	75	30	30
40 to 44	1,385	1,320	650	620	55	30	35
45 to 49	1,900	1,820	920	840	65	50	30
50 to 54	2,795	2,730	1,360	1,265	100	40	25
55 to 59	3,215	3,120	1,590	1,435	90	50	45
60 to 64	2,840	2,745	1,250	1,395	100	35	55
65 & over	6,575	6,245	2,805	3,315	130	100	230
65 to 74	3,645	3,500	1,585	1,855	65	45	95
75 to 84	2,420	2,255	1,035	1,180	40	45	120
85 & over	515	490	185	285	25	10	20
Total - Age⁴	23,075	22,150	10,950	10,440	755	425	505

Source: Statistics Canada.

¹ 'Age' refers to the age of a person (or subject) of interest at last birthday (or relative to a specified, well-defined reference date).

² This category includes persons who identify as any two or all three of the following: First Nations (North American Indian), Métis and/or Inuk (Inuit).

³ Not captured elsewhere -This category includes persons who do not identify as First Nations (North American Indian), Métis or Inuk (Inuit) but who report having Registered or Treaty Indian status and/or Membership in a First Nation or Indian band.

⁴ Totals may not add due to rounding.

Veterans Affairs Canada

Since November 2010, the Department has been serving more modern-day Canadian Armed Forces Veterans than traditional War Service Veterans.

Table 1.4 Veterans and survivors served by VAC (Unique)

VAC Unique Veterans and Survivors by Type	Actuals as of March 31, 2022					Average Age (March 31, 2022)
	2017-18	2018-19	2019-20	2020-21	2021-22	
War Service	20,273	15,644	12,375	8,026	5,880	96
Canadian Armed Forces (CAF)	97,231	101,049	106,744	112,252	118,820	60
Royal Canadian Mounted Police (RCMP)	13,169	13,136	14,081	16,640	19,135	58
Subtotal: Veterans	130,673	129,829	133,200	136,918	143,835	61
War Service	47,375	43,184	37,828	34,398	30,441	89
CAF	9,847	11,928	14,848	15,729	16,630	69
RCMP	1,032	1,139	1,225	1,317	1,429	75
Subtotal: Survivors	58,254	56,251	53,901	51,444	48,500	82
Total: VAC Veterans and Survivors	188,927	186,080	187,101	188,362	192,335	66

VAC Unique Veterans and Survivors by Type	Forecast ¹				
	2022-23	2023-24	2024-25	2025-26	2026-27
War Service	4,400	3,200	2,300	1,600	1,100
CAF	125,800	132,600	134,300	135,900	137,500
RCMP	21,500	23,800	24,700	25,500	26,200
Subtotal: Veterans	151,600	159,600	161,200	163,000	164,700
War Service	26,900	23,600	20,300	17,600	15,200
CAF	18,000	19,500	20,900	22,400	23,800
RCMP	1,600	1,800	1,900	2,100	2,300
Subtotal: Survivors	46,500	44,800	43,200	42,100	41,300
Total: VAC Veterans and Survivors²	198,100	204,400	204,400	205,100	206,000

Source: Chief Financial Officer and Corporate Services Branch

¹ VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

² Totals may not add due to rounding.

Table 1.5 Total Number of Veterans by Sex, Service Type, and Age - March 2022

All Veterans by Sex	War Service	CAF	RCMP	Total	% Total
Male	4,802	104,345	15,908	125,055	87%
Female	1,040	14,009	3,220	18,269	13%
Unknown	38	466	7	511	0%
Total	5,880	118,820	19,135	143,835	100%

Veterans by Age	Total Male Veterans					Total Female Veterans				
	War Service	CAF	RCMP	Total	% Male	War Service	CAF	RCMP	Total	% Female
29 and under	0	1,987	113	2,100	1%	0	466	36	502	0%
30-39	0	11,551	1,460	13,011	9%	0	2,021	437	2,458	2%
40-49	0	13,429	2,774	16,203	11%	0	3,102	1,074	4,176	3%
50-59	0	23,091	3,094	26,185	18%	0	4,416	1,054	5,470	4%
60-69	0	19,909	3,816	23,725	16%	0	2,784	517	3,301	2%
70-79	0	16,728	3,340	20,068	14%	0	526	95	621	0%
80-89	323	14,991	1,174	16,488	11%	18	558	7	583	0%
90+	4,479	2,659	137	7,275	5%	1,022	136	0	1,158	1%
Total	4,802	104,345	15,908	125,055	87%	1,040	14,009	3,220	18,269	13%

Veterans by Age	Total Unknown Veterans				
	War Service	CAF	RCMP	Total	% Unknown
29 and under	0	4	0	4	0%
30-39	0	5	0	5	0%
40-49	0	9	0	9	0%
50-59	0	72	1	73	0%
60-69	0	106	1	107	0%
70-79	0	122	2	124	0%
80-89	2	127	3	132	0%
90+	36	21	0	57	0%
Total	38	466	7	511	0%

Source: Chief Financial Officer and Corporate Services Branch

Table 1.6 Veterans served by Area Office as of March 2022

The table below provides a breakdown of Veterans by VAC Area Office and lists Veterans who have active case plans with a departmental Case Manager.

Area Office	Veterans			Total	Veterans with Active Case Plans ¹
	War Service	CAF	RCMP		
Halifax	229	14,355	1,494	16,078	1,797
Sydney	41	1,573	159	1,773	185
Nova Scotia Area²	270	15,928	1,653	17,851	1,982
Campbellton	43	975	136	1,154	78
Charlottetown	46	1,305	266	1,617	187
Cornerbrook	16	670	132	818	149
Oromocto	46	4,706	313	5,065	893
Saint John	113	4,565	624	5,302	357
St. John's	66	2,000	473	2,539	310
NF and LAB, NB, PEI	330	14,221	1,944	16,495	1,974
Montreal	346	6,057	597	7,000	798
St-Jean	0	10	2	12	2
Western Quebec Area	346	6,067	599	7,012	800
Quebec	77	9,995	147	10,219	1,639
Quebec Area	77	9,995	147	10,219	1,639
Gatineau	28	2,506	308	2,842	289
Ottawa	273	8,625	1,365	10,263	963
Pembroke	48	4,136	153	4,337	527
National Capital Area	349	15,267	1,826	17,442	1,779
Kingston	105	4,693	176	4,974	496
Peterborough	140	1,030	42	1,212	153
Thunder Bay	84	697	20	801	105
Toronto	709	2,089	139	2,937	225
Trenton	68	3,322	31	3,421	325
Central Ontario Area	1,106	11,831	408	13,345	1,304
Hamilton	253	1,860	119	2,232	200
London	152	1,421	116	1,689	228
North Bay	524	4,421	321	5,266	304
Mississauga	111	1,901	33	2,045	246
Windsor	170	1,583	87	1,840	133
South Western Ontario Area	1,210	11,186	676	13,072	1,111
Brandon	55	1,157	279	1,491	159
Calgary	255	4,429	1,587	6,271	475
Edmonton	189	8,450	1,884	10,523	1,002
Regina	79	803	667	1,549	70
Saskatoon	94	793	456	1,343	97
Winnipeg	182	2,557	619	3,358	336
Prairie Area	854	18,189	5,492	24,535	2,139
Kelowna	89	1,230	894	2,213	124
Penticton	178	1,766	1,100	3,044	182
Prince George	26	488	451	965	63
Surrey	311	1,938	1,771	4,020	177
Vancouver	246	1,463	773	2,482	233
Victoria	395	7,891	1,317	9,603	597
British Columbia and the North	1,245	14,776	6,306	22,327	1,376
Foreign Country Operations	93	1,339	68	1,500	123
Unknown/Missing	0	21	16	37	3
Total	5,880	118,820	19,135	143,835	14,230

Source: Chief Financial Officer and Corporate Services Branch

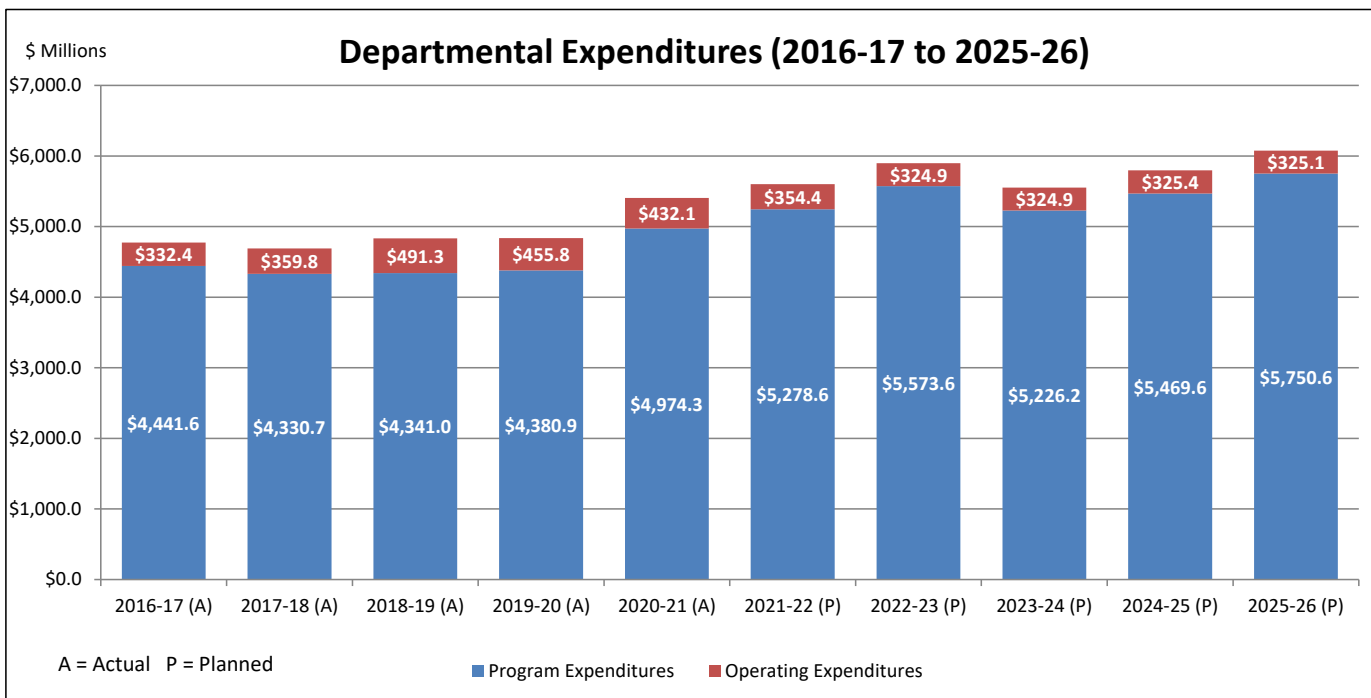
¹A Case Plan is a set of organized interventions/actions accompanied by a chronological listing of scheduled follow ups and monitoring, which respond to the unmet needs and desired goals of the Veteran.

²Nova Scotia Area includes Foreign Countries Operations.

Chapter 2: Departmental Spending

Table 2.1 Program and Operating Expenditures

The information below illustrates departmental spending (actual and planned).



Expenditures (in \$ millions)	Actual				
	2017-18	2018-19	2019-20	2020-21	2021-22
Total Program ¹	\$4,441.6	\$4,330.7	\$4,341.0	\$4,380.9	\$4,974.3
Total Operating ²	\$332.4	\$359.8	\$491.3	\$455.8	\$432.1
Total: Actual Expenditures³	\$4,774.0	\$4,690.5	\$4,832.3	\$4,836.7	\$5,406.4

Source: Public Accounts of Canada

Expenditures (in \$ millions)	Planned ⁴				
	2022-23	2023-24	2024-25	2025-26	2026-27
Total Program ¹	\$5,245.2	\$5,573.6	\$5,226.2	\$5,469.6	\$5,750.6
Total Operating ^{2,5}	\$354.4	\$324.9	\$324.9	\$325.4	\$325.1
Total: Planned Expenditures	\$5,599.6	\$5,898.5	\$5,551.1	\$5,795.0	\$6,075.7

Source: Chief Financial Officer and Corporate Services Branch

¹ Includes Grants and Contributions, Other Health Purchased Services (OHPS) and New Veterans Charter Support Services.

² Includes: salary & wages, operating, Ste. Anne's Hospital, Remembrance Vignette, Budget 2017 Outreach Strategy, TOTH, Solkin and Statutory Vote. Operating does not include benefits provided to Veterans under Vote 1 operating i.e. New Veterans Charter support services and OHPS. Responsibility for SAH has been transferred to the province of Quebec as of April 1, 2016.

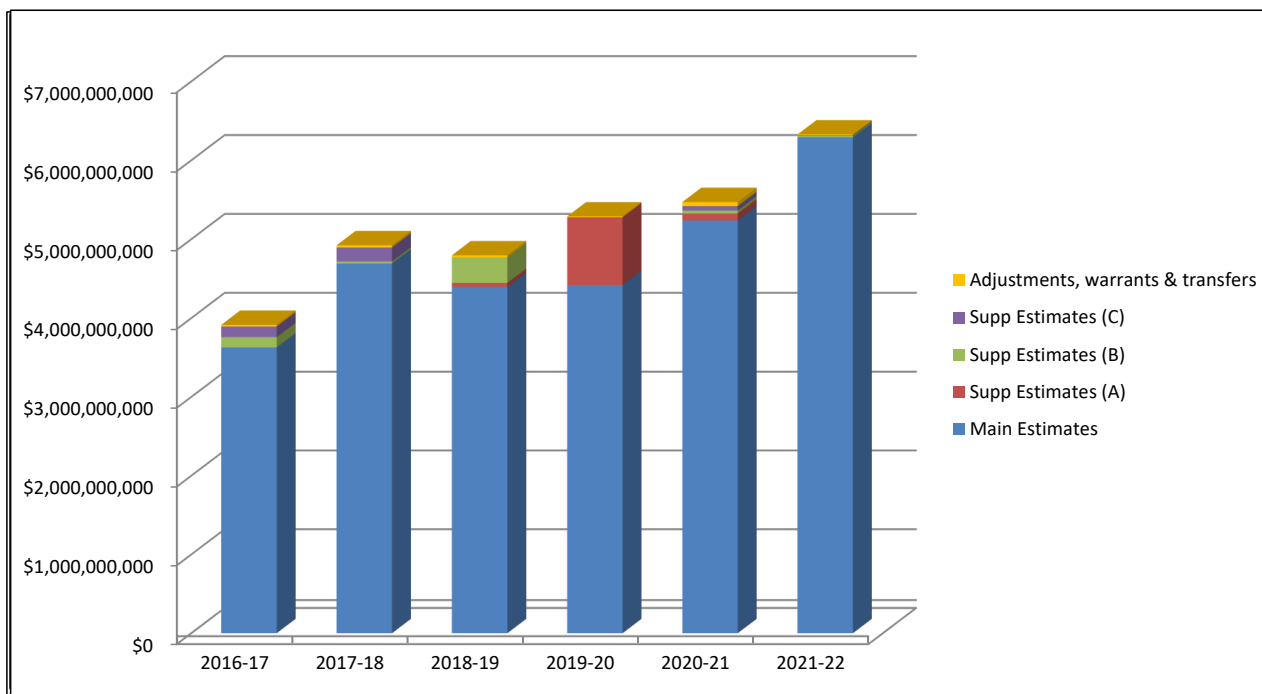
³ Totals may not add due to rounding.

⁴ Planned spending figures (FY 2022-23 through to 2026-27) are based on forecasts prepared in October 2022 by the Statistics Directorate, Finance.

⁵ Planned spending figures (FY 2022-23 through to 2026-27) for Operating Expenditures are based on the 2022-23 Departmental Plan

Table 2.2 Departmental Budget

Veterans Affairs Canada's budget for the 2021-22 fiscal year is currently \$6.33 billion. Over 90% of the Department's budget represents payments to Veterans, their families and other program recipients.



	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22
Main Estimates	\$3,628,281,702	\$4,691,399,582	\$4,394,554,432	\$4,419,994,365	\$5,237,702,254	\$6,290,972,437
% change from Previous Year		1.4%	29.3%	-6.3%	0.6%	18.5%
Supp Estimates (A)	-	-	\$51,618,013	\$857,597,414	\$87,725,159	-
Supp Estimates (B)	\$129,961,829	\$26,213,870	\$323,177,757	-	\$37,759,214	\$19,397,430
Supp Estimates (C)	\$134,848,828	\$177,172,873	-	-	\$56,268,000	6,809,007
Adjustments, warrants & transfers ¹	\$21,338,217	\$27,750,542	\$26,547,620	\$11,173,956	\$51,712,957	\$10,208,607
Total Authorities	\$3,914,430,576	\$4,922,536,867	\$4,795,897,822	\$5,288,765,735	\$5,471,167,584	\$6,327,387,481
% Increase from Previous Year		8.6%	25.8%	-2.6%	10.3%	3.4%

Source: Chief Financial Officer and Corporate Services Branch

¹ Includes adjustments/transfers from Treasury Board (i.e. compensation adjustments, operating budget carry forward, government-wide initiatives, etc.).

Chapter 3: Program Expenditure Overview

The information below provides a breakdown of departmental spending by program.

Table 3.1 Expenditures by Program - Actuals

Expenditures By Program (in \$ millions)	Actual as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Disability Pensions	\$1,261.2	\$1,215.9	\$1,227.0	\$1,125.0	\$1,064.6
Disability Awards ¹	\$1,621.4	\$1,323.7	\$115.6	\$3.0	\$1.7
Pain and Suffering Compensation	-	-	\$917.0	\$1,085.5	\$1,543.0
Additional Pain and Suffering Compensation	-	-	\$119.1	\$154.1	\$180.3
Other Health Purchased Services	\$583.3	\$621.6	\$630.2	\$627.6	\$699.8
Veterans Independence Program (Includes Housekeeping & Grounds Maintenance)	\$344.6	\$342.2	\$339.2	\$339.1	\$340.4
Earnings Loss	\$420.1	\$527.7	\$13.9	\$7.0	\$7.7
Career Impact Allowance ²	\$123.1	\$189.0	\$0.0	\$0.1	\$0.0
Income Replacement Benefit	-	-	\$777.5	\$868.4	\$962.9
Canadian Forces Income Support	\$1.5	\$1.5	\$1.9	\$2.1	\$2.0
Supplementary Retirement Benefit ³	\$0.3	\$0.6	\$40.6	\$0.9	\$1.4
War Veterans Allowance	\$6.1	\$5.7	\$4.6	\$3.9	\$3.3
Rehabilitation	\$33.8	\$36.9	\$48.3	\$55.2	\$69.3
Veterans Support Services	\$8.1	\$14.7	\$12.1	\$8.0	\$8.1
Career Transition Services	\$1.7	\$1.6	\$1.8	\$2.3	\$2.4
Education and Training Benefit	-	\$12.3	\$20.6	\$23.4	\$25.8
Retirement Income Security Benefit	\$0.9	\$1.6	\$0.1	\$0.0	\$0.0
Veterans Emergency Fund	-	\$1.2	\$1.5	\$1.5	\$1.3
Veteran and Family Well-Being Fund	-	\$3.0	\$4.8	\$7.0	\$8.0
Critical Injury Benefit	\$1.2	\$0.7	\$0.8	\$1.4	\$1.1
Caregiver Recognition benefit	-	\$6.6	\$9.5	\$10.6	\$13.1
Family Caregiver Relief Benefit ⁴	\$2.8	\$0.3	\$0.0	\$0.0	\$0.0
Subtotal: Program Expenditures⁵	\$4,410.2	\$4,306.8	\$4,285.9	\$4,326.0	\$4,936.1
Other Program Expenditures ^{6,7,8}	\$31.4	\$23.9	\$55.1	\$54.9	\$38.2
Total Program Expenditures⁵	\$4,441.6	\$4,330.7	\$4,341.0	\$4,380.9	\$4,974.3

Source: Chief Financial Officer and Corporate Services Branch

¹ Includes Financial Counseling expenditures.

² Includes CIA Supplement.

³ On April 1, 2019, the Supplementary Retirement Benefit (SRB) was terminated with the introduction of the Income Replacement Benefit (IRB). As part of the transition to IRB, and termination of SRB, all clients who were in receipt of the Earnings Loss benefit and had a favorable Diminished Earning Capacity (DEC) decision rendered prior to April 1, 2019, are being paid out what they had accrued in SRB up to March 31, 2019.

⁴ The Family Caregiver Relief Benefit was replaced by the Caregiver Recognition Benefit as of April 1, 2018.

⁵ Totals may not add due to rounding.

⁶ Includes Other Grants & Contributions such as the Last Post Fund, Commonwealth War Graves Commission, Commemorative Partnership Program, Flying Accidents Compensation and Gallantry Awards, etc.

⁷ Expenditures 2019-2020: Government of Canada invests \$30 million in order to recognize the Métis veterans of the second world war for their experiences before and after the war and to support commemorative initiatives to promote awareness of the Métis people and the general Canadian population to the sacrifices and contributions of Métis veterans.

⁸ Expenditures 2020-2021: Government of Canada invested \$20 million for statutory payments to support Veterans organizations

Chapter 3: Program Expenditure Overview.../cont'd

The information below provides a breakdown of departmental spending by program.

Table 3.2 Expenditures by Program - Forecasts

Expenditures By Program (in \$ millions)	Forecast ¹				
	2022-23	2023-24	2024-25	2025-26	2026-27
Disability Pensions ²	\$1,046.6	\$1,022.4	\$1,003.1	\$986.8	\$974.1
Disability Awards ^{3,4}	\$1.5	\$1.5	\$1.4	\$1.0	\$0.7
Pain and Suffering Compensation	\$1,506.2	\$1,579.7	\$1,018.4	\$1,020.7	\$1,059.3
Additional Pain and Suffering Compensation	\$228.0	\$274.5	\$306.3	\$340.4	\$376.9
Other Health Purchased Services	\$793.7	\$880.2	\$950.5	\$1,028.3	\$1,093.5
Veterans Independence Program (Includes Housekeeping & Grounds Maintenance)	\$347.5	\$354.7	\$358.8	\$365.7	\$375.4
Earnings Loss	\$6.5	\$5.0	\$2.5	\$2.5	\$2.5
Career Impact Allowance ⁵	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
Income Replacement Benefit	\$1,114.0	\$1,245.2	\$1,371.2	\$1,498.8	\$1,628.6
Canadian Forces Income Support	\$2.3	\$2.4	\$2.6	\$2.8	\$3.0
Supplementary Retirement Benefit ⁶	\$0.5	\$0.2	\$0.0	\$0.0	\$0.0
War Veterans Allowance	\$3.1	\$2.8	\$2.5	\$2.2	\$2.0
Rehabilitation	\$81.3	\$82.4	\$84.6	\$86.8	\$89.1
Veterans Support Services	\$10.6	\$11.2	\$9.9	\$10.2	\$10.6
Career Transition Services	\$3.8	\$2.6	\$2.7	\$2.7	\$2.8
Education and Training Benefit	\$31.9	\$33.2	\$33.9	\$34.3	\$34.7
Retirement Income Security Benefit	\$0.1	\$0.1	\$0.1	\$0.1	\$0.1
Veterans Emergency Fund ⁷	\$1.0	\$1.0	\$1.0	\$1.0	\$1.0
Veteran and Family Well-Being Fund	\$7.0	\$7.0	\$3.0	\$3.0	\$3.0
Critical Injury Benefit	\$1.8	\$1.7	\$1.7	\$1.7	\$1.8
Caregiver Recognition Benefit	\$17.3	\$22.4	\$29.0	\$37.5	\$48.4
Subtotal: Program Expenditures⁸	\$5,204.7	\$5,530.1	\$5,183.2	\$5,426.6	\$5,707.6
Other Program Expenditures ⁹	\$40.5	\$43.5	\$43.0	\$43.0	\$43.0
Total Program Expenditures⁸	\$5,245.2	\$5,573.6	\$5,226.2	\$5,469.6	\$5,750.6

Source: Chief Financial Officer and Corporate Services Branch

¹ VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

² Forecast does not include Disability Pension Corrective Payments.

³ Includes Financial Counseling expenditures.

⁴ The Pain and Suffering Compensation replaces the Disability Award (DA) as the new non-taxable monthly benefit on April 1, 2019.

⁵ On April 1, 2019, the Earnings loss Benefit, Career Impact Allowance/Supplement, Retirement Income Security Benefit; and Supplementary Retirement Benefit were consolidated into one new monthly Income Replacement Benefit (IRB).

⁶ On April 1, 2019, the Supplementary Retirement Benefit (SRB) was terminated with the introduction of the Income Replacement Benefit (IRB). As part of the transition to IRB, and termination of SRB, all clients who were in receipt of the Earnings Loss benefit and had a favorable Diminished Earning Capacity (DEC) decision rendered prior to April 1, 2019, are being paid out what they had accrued in SRB up to March 31, 2019.

⁷ Future VEF expenditures are set at the approved budget of \$1 million per year which is not reflective of changes in expected demand.

⁸ Totals may not add due to rounding.

⁹ Includes Other Grants & Contributions such as the Last Post Fund, Commonwealth War Graves Commission, Commemorative Partnership Program, Flying Accidents Compensation and Gallantry Awards, etc.

Chapter 4: Disability Benefits

Disability benefits are financial payments provided to individuals who have a service-related disability. There are two types of disability benefits: Disability Pensions and Disability Awards. April 1, 2019, Pension for Life (PFL) was introduced. As a result, Disability Benefits changed to include Disability Pension, Pain and Suffering Compensation and Additional Pain and Suffering.

Table 4.1 Disability Benefits Recipients

Disability Benefits Recipients	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Veterans	109,460	110,848	112,631	114,888	119,966
Survivors	49,776	46,386	43,428	39,419	36,360
Subtotal: Veterans & Survivors	159,236	157,234	156,059	154,307	156,326
RCMP	14,371	15,328	16,436	17,867	20,686
Total Recipients	173,607	172,562	172,495	172,174	177,012

Source: Chief Financial Officer and Corporate Services Branch

Disability Pensions (DP)

The Disability Pension Program recognizes and compensates eligible Veterans as well as Canadian Armed Forces members who applied and were eligible for a disability pension prior to April 1, 2006, and their survivors, dependants and civilians for the effects of a service-related disability and/or death. Compensation is provided in the form of a monthly disability pension. Disability pensioners who are hospitalized or receiving outpatient care for a pensioned condition are eligible to receive an additional allowance for that period. This program also recognizes and compensates those in receipt of a disability pension for the distinct effects that disabilities may have on clothing, on an individual's ability to perform personal care, and exceptional health needs. This is provided through a monthly allowance. This program is now delivered through grants.

Table 4.2 Disability Pension Recipients

Disability Pension Recipients ¹	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Veterans	60,087	56,168	52,177	49,365	46,408
Survivors	48,790	45,283	40,704	38,189	33,910
Total Recipients	108,877	101,451	92,881	87,554	80,318
Attendance Allowance	6,315	6,466	6,060	5,914	5,922
Exceptional Incapacity Allowance	1,507	1,517	1,422	1,357	1,331
Clothing Allowance	1,374	1,415	1,416	1,487	1,431

Disability Pension Recipients ¹	Forecast ²				
	2022-23	2023-24	2024-25	2025-26	2026-27
Veterans	44,300	42,500	40,700	39,100	37,700
Survivors	31,200	28,700	26,400	24,300	22,400
Total Recipients	75,500	71,200	67,100	63,400	60,100
Attendance Allowance	5,800	5,700	5,700	5,700	5,700
Exceptional Incapacity Allowance	1,500	1,600	1,600	1,600	1,600
Clothing Allowance	1,400	1,400	1,400	1,300	1,300

Source: Chief Financial Officer and Corporate Services Branch

¹ Excludes RCMP.

² VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

Table 4.3 Disability Pension Expenditures

Disability Pension Expenditures (in \$ millions)	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Veteran Pensions	\$689.9	\$676.6	\$647.6	\$639.9	\$606.8
Survivor Pensions	\$488.3	\$454.5	\$432.7	\$405.9	\$370.9
Subtotal: Pensions	\$1,178.2	\$1,131.1	\$1,080.4	\$1,045.8	\$977.7
Total Special Awards	\$83.7	\$85.0	\$84.1	\$81.7	\$86.3
Total Pensions and Special Awards (Includes Adjustments and Corrective Payments)^{1,2,3}	\$1,261.9	\$1,216.5	\$1,227.6	\$1,125.5	\$1,065.1

Disability Pension Expenditures (in \$ millions)	Forecast ⁴				
	2022-23	2023-24	2024-25	2025-26	2026-27
Veteran Pensions	\$606.1	\$602.8	\$600.4	\$599.9	\$601.5
Survivor Pensions	\$352.5	\$332.9	\$314.4	\$296.8	\$280.3
Subtotal: Pensions	\$958.5	\$935.7	\$914.8	\$896.6	\$881.8
Total Special Awards	\$88.0	\$86.6	\$88.3	\$90.2	\$92.4
Total Pensions and Special Awards⁵	\$1,046.6	\$1,022.4	\$1,003.1	\$986.8	\$974.1

Source: Chief Financial Officer and Corporate Services Branch

¹ Totals may not add due to rounding. Includes Gallantry Awards & Flying Accidents, therefore numbers differ from table 3.1.

² Disability Pension and Special Award breakdown provided at fiscal year end only

³ [More information about the payment can be found at this link Disability Pension Corrective Payment.](#)

⁴ VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

⁵ Excludes Gallantry Awards & Flying Accidents.

Disability Awards (DA)

Under the New Veterans Charter in effect since April 1, 2006, this program recognizes and compensates eligible Canadian Armed Forces members and Veterans, and in some cases surviving spouses/common-law partners and surviving children, for death, detention and non-economic effects of service related disability including pain and suffering, functional loss and the effects of permanent impairment on the lives of Canadian Armed Forces members, Veterans and their families. As of January 1, 2019, the maximum award is \$374,169.60, depending on the extent of disability. Disability Awards may be paid as a lump-sum payment, annual payments over the number of years of the member/Veteran's choosing, or a combination of these two payment options. The Pain and Suffering Compensation replaced the Disability Award (DA) as the new non-taxable monthly benefit on April 1, 2019.

Table 4.4 Disability Award Recipients^{1,2}

Disability Awards	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Veterans	67,575	73,844	-	-	-
Survivors	1,581	2,383	-	-	-
Subtotal Awards	69,156	76,227	-	-	-
Death Benefits	538	602	-	-	-
Total Awards	69,694	76,829	2,457	161	81

Disability Awards	Forecast ³				
	2021-22	2022-23	2023-24	2024-25	2025-26
Disability Awards	-	-	-	-	-
Death Benefits	-	-	-	-	-
Total Awards	60	60	40	40	30

Source: Chief Financial Officer and Corporate Services Branch

¹ Cumulative number of DA recipients active as of March 31st (does not include deceased recipients) although not necessarily in receipt of an award payment in a particular fiscal year.

² April 1, 2019 Pain and Suffering Compensation was introduced and replaced Disability Awards. As of April 1, 2019 Disability Award recipients are Pain and Suffering Compensation recipients. Expenditures and clients were updated to include one-time DA additional amount as well as past DA rate adjustments and outstanding periodic payments.

³ VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

Table 4.5 Disability Award Expenditures

Disability Award Expenditures (in \$ millions)	Actuals as of March 31, 2022				
	2017-18 ¹	2018-19 ¹	2019-20 ¹	2020-21 ¹	2021-22 ¹
Disability Awards	\$1,603.9	\$1,306.7	\$115.1	\$2.7	\$1.7
Death Benefits	\$17.5	\$16.9	\$0.6	\$0.3	\$0.0
Total Awards²	\$1,621.4	\$1,323.7	\$115.6	\$3.0	\$1.7

Disability Award Expenditures (in \$ millions)	Forecast ³				
	2022-23	2023-24	2024-25	2025-26	2026-27
Disability Awards	\$1.5	\$1.5	\$1.4	\$1.0	\$0.7
Death Benefits	-	-	-	-	-
Total Awards	\$1.5	\$1.5	\$1.4	\$1.0	\$0.7

Source: Chief Financial Officer and Corporate Services Branch

¹ Includes one time DA additional amount as well as DA max rate adjustments. Totals may not add due to rounding.

² Disability Award and Death Benefit breakdown provided at fiscal year-end only.

³ VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

Disability Award and Disability Pension Duals

The table below provides a breakdown of Veterans and Survivors for those who receive both a Disability Pension and a Disability Award.

Table 4.6 Disability Award and Disability Pension Duals¹

Dual Recipients	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Veterans	18,202	19,164	19,811	19,642	21,473
Survivors	1,133	1,280	1,447	1,758	2,027
Total Recipients²	19,335	20,444	21,258	21,400	23,500

Source: Chief Financial Officer and Corporate Services Branch

¹ Please note that these clients are included in tables 4.1, 4.2 and the Pain and Suffering Compensation.

² Excludes RCMP.

Pain and Suffering Compensation

Pension For Life (PFL)

April 1, 2019, Pension for Life (PFL) was introduced. Pension for Life includes three new benefits: Pain and Suffering Compensation; Additional Pain and Suffering Compensation; and Income Replacement Benefit. The Pension for Life Benefits package is intended to meet the following objectives:

- Providing recognition, income support and better overall stability to Canadian Armed Forces (CAF) members and Veterans who are living with a disability due to a service-related injury and/or illness.
- Providing a holistic package that reintroduces lifelong monthly pain and suffering payments; implement a new recognition benefit, and consolidate six of seven existing income-related financial benefits.
- Addressing concerns raised by military and Veteran communities and families by empowering CAF members and Veterans living with a disability, caused by a service-related illness or injury, to choose the form of compensation that works best for them and their families.

Table 4.7 - Pain and Suffering Compensation and Death Benefits Recipients

Pain and Suffering Compensation and Death Benefits Recipients	Actuals as of March 31, 2022		
	2019-20	2020-21	2021-22
Veterans	79,771	85,176	95,006
Survivors	2,009	2,819	3,649
Subtotal	81,780	87,995	98,655
Death Benefits Recipients	587	749	805
Total Recipients	82,367	88,744	99,460

Pain and Suffering Compensation and Death Benefits Recipients	Forecast ⁴				
	2022-23	2023-24	2024-25	2025-26	2026-27
Veterans	102,500	109,800	112,700	115,400	117,900
Survivors	4,300	4,900	5,600	6,300	7,000
Subtotal	106,800	114,700	118,300	121,700	124,900
Death Benefits Recipients	900	1,000	1,100	1,200	1,300
Total Recipients	107,700	115,800	119,400	122,900	126,100

Table 4.8 - Pain and Suffering Compensation and Death Benefits Expenditures

Pain and Suffering Compensation and Death Benefits Expenditures (in \$ millions)	Actuals as of March 31, 2022		
	2019-20	2020-21	2021-22
Pain and Suffering Compensation	\$904.5	\$1,063.6	\$1,519.8
Death Benefits ²	\$12.4	\$21.9	\$23.2
Total Expenditures³	\$917.0	\$1,085.5	\$1,543.0

Pain and Suffering Compensation and Death Benefits Expenditures (in \$ millions)	Forecast ⁴				
	2022-23	2023-24	2024-25	2025-26	2026-27
Pain and Suffering Compensation	\$1,479.4	\$1,552.2	\$1,004.5	\$1,006.6	\$1,045.0
Death Benefits	\$26.8	\$27.4	\$13.9	\$14.1	\$14.3
Total Expenditures¹	\$1,506.2	\$1,579.7	\$1,018.4	\$1,020.7	\$1,059.3

Source: Chief Financial Officer and Corporate Services Branch

¹ There are no recipients or expenditures for 2018-19 as the Pain and Suffering Compensation came into effect April 1, 2019.

² Death Benefits figures are reported at fiscal year-end.

³ Totals may not add due to rounding.

⁴ VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

Disability Benefit Recipients

The table below indicates the disability class (percentage paid out) to Veterans and survivors in receipt of Disability Pension/Award as of March 31, 2022.

The links below provide the rate tables for which the percentages are paid at:

Disability Award - <http://www.veterans.gc.ca/pdf/services/rates/DA-RATES-2018-EN.pdf>

Disability Pension - <http://www.veterans.gc.ca/pdf/services/disability-pension/Disability-Pension-Rates-2018.pdf>

Table 4.9 Recipients by Disability Class as of March 31, 2022¹

Disability Class	Veterans			Survivors	
	Disability Pension (DP) Only	Disability Pension & Award & Pain and Suffering Award	Disability Award/Pain and Suffering Compensation Award Only	Total Disability	Disability Benefits
Class 1 (98%-100%)	2,080	4,239	2,897	9,216	3,829
Class 2 (93%-97%)	334	698	679	1,711	184
Class 3 (88%-92%)	453	723	786	1,962	244
Class 4 (83%-87%)	542	744	865	2,151	273
Class 5 (78%-82%)	697	817	1,042	2,556	483
Class 6 (73%-77%)	774	869	1,197	2,840	401
Class 7 (68%-72%)	921	910	1,392	3,223	564
Class 8 (63%-67%)	1,064	885	1,665	3,614	612
Class 9 (58%-62%)	1,333	1,009	1,848	4,190	854
Class 10 (53%-57%)	1,502	966	2,364	4,832	853
Class 11 (48%-52%)	2,254	994	2,686	5,934	1,558
Class 12 (43%-47%)	1,905	1,105	2,763	5,773	914
Class 13 (38%-42%)	2,603	1,097	3,370	7,070	1,687
Class 14 (33%-37%)	2,342	1,161	3,627	7,130	1,875
Class 15 (28%-32%)	2,892	1,218	4,373	8,483	2,893
Class 16 (23%-27%)	3,146	1,184	4,673	9,003	3,511
Class 17 (18%-22%)	3,817	1,098	6,196	11,111	4,073
Class 18 (13%-17%)	3,782	959	7,362	12,103	3,223
Class 19 (8%-12%)	5,213	669	11,315	17,197	3,870
Class 20 (5%-7%)	4,690	154	8,694	13,538	4,231
Class 21 (1%-4%)	1,753	16	3,645	5,414	74
Nil Assessments	168	0	0	168	1,587
Not Available	0	0	0	0	0
Total	44,265	21,515	73,439	139,219	37,793

Source: Chief Financial Officer and Corporate Services Branch

¹ Includes RCMP.

Table 4.10 Most Common Medical Conditions¹ (Fiscal Year 2021-22)

The table below is based on the number of Veterans who received a favourable decision for the medical condition related to their service.

Ranking	All Veterans	Canadian Armed Forces Veterans	RCMP Veterans	Afghanistan Veterans ²
1	Tinnitus	Tinnitus	Post Traumatic Stress Disorder	Post Traumatic Stress Disorder
2	Post Traumatic Stress Disorder	Post Traumatic Stress Disorder	Tinnitus	Tinnitus
3	Hearing Loss	Hearing Loss	Hearing Loss	Hearing Loss
4	Lumbar Disc Disease	Depressive Disorders, including Dysthymia and Major Depression	Lumbar Disc Disease	Depressive Disorders, including Dysthymia and Major Depression
5	Osteoarthritis Knee	Lumbar Disc Disease	Osteoarthritis Knee	Anxiety Disorders, including Panic Disorder
6	Depressive Disorders, including Dysthymia and Major Depression	Osteoarthritis Knee	Chronic Mechanical Low Back Pain	Adjustment Disorder
7	Osteoarthritis Hip	Adjustment Disorder	Osteoarthritis Hip	Lumbar Disc Disease
8	Adjustment Disorder	Osteoarthritis Hip	Plantar Fasciitis	Generalized Anxiety Disease
9	Cervical Disc Disease	Cervical Disc Disease	Cervical Disc Disease	Cervical Disc Disease
10	Chronic Mechanical Low Back Pain	Chronic Mechanical Low Back Pain	Bruxism	Chronic Mechanical Low Back Pain

Source: Chief Financial Officer and Corporate Services Branch

¹ Based on the number of Veterans who have been ruled that the medical condition is related to their service.

² Afghanistan Veterans are also included under CAF Veterans.

Table 4.11 Most Common Conditions - First Applications Completed (Fiscal Year 2021-22¹)

The table below represents the number of decisions for fiscal year 2021-22 for each medical condition. Decisions are based on evidence presented and legislated eligibility requirements.

Medical Conditions	Favourable Decisions		Unfavourable Decisions		Total Decisions
	# of Favourable Decisions	% of Favourable Decisions	# of Unfavourable Decisions	% of Unfavourable Decisions	
Tinnitus	6,561	93%	468	7%	7,029
Post Traumatic Stress Disorder	5,636	96%	230	4%	5,866
Hearing Loss	3,369	82%	741	18%	4,110
Lumbar Disc Disease	1,602	94%	108	6%	1,710
Osteoarthritis Knee	1,474	93%	116	7%	1,590
Depressive Disorders	1,451	98%	31	2%	1,482
Osteoarthritis Hip	1,037	88%	142	12%	1,179
Adjustment Disorder	999	97%	26	3%	1,025
Cervical Disc Disease	888	91%	85	9%	973
Arthrosis of Knee	862	95%	43	5%	905

Source: Chief Financial Officer and Corporate Services Branch

¹ In 2022 a change in methodology removes claims with no decision.

Table 4.12 Disability Benefits (First Application) Decisions and Favourable Rates

The table below provides the number of decisions rendered on first applications. Note that one application may have multiple conditions listed.

First Applications	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Applications					
Favourable (Approved) Decisions	17,648	18,729	20,593	20,773	34,192
Unfavourable (Denied) Decisions	3,516	4,131	4,739	3,607	3,641
Total Applications - Decisions Rendered ¹	21,164	22,860	25,332	24,380	37,833
Favourable Rate (Dockets) %	83%	82%	81%	85%	90%
Medical Conditions					
Favourable (Approved) Conditions	27,715	26,077	29,110	27,497	49,549
Unfavourable (Denied) Conditions	7,967	8,463	9,161	6,986	6,376
Total Conditions - Decisions Rendered	35,682	34,540	38,271	34,483	55,925
Favourable Rate (Conditions) %	78%	75%	76%	80%	89%

Source: Chief Financial Officer and Corporate Services Branch

¹ An application can contain one or more than one condition.

Table 4.13 - Additional Pain and Suffering Compensation: Recipients and Expenditures

Additional Pain and Suffering Compensation is a non-taxable monthly benefit to recognize and compensate Veterans for the non-economic loss associated with service-related permanent and severe impairments that cause a barrier in life after service.

Additional Pain and Suffering Compensation ¹	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Recipients (Veterans)	-	-	14,223	18,326	21,846
Expenditures (in \$ millions)	-	-	\$119.1	\$154.1	\$180.3

Additional Pain and Suffering Compensation	Forecast ²				
	2022-23	2023-24	2024-25	2025-26	2026-27
Recipients (Veterans)	26,300	30,700	33,000	35,200	37,500
Expenditures (in \$ millions)	\$228.0	\$274.5	\$306.3	\$340.4	\$376.9

Source: Chief Financial Officer and Corporate Services Branch

¹ There are no recipients or expenditures for 2017-18 / 2018-19 as the Additional Pain and Suffering Compensation came into effect April 1, 2019.

² VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

Critical Injury Benefit (CIB)

The Critical Injury Benefit provides a tax-free lump sum award for Canadian Armed Forces (CAF) members and Veterans who sustained a service-related injury (or developed an acute disease) that occurred as a result of a sudden and single incident after March 31, 2006. This benefit is in recognition of the immediate pain and suffering experienced after the traumatic incident.

Table 4.14 Critical Injury Benefit Recipients and Expenditures

Critical Injury Benefit (CIB)	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Recipients ¹	16	9	11	18	14
Expenditures (in \$ millions)	\$1.2	\$0.7	\$0.8	\$1.4	\$1.1

Critical Injury Benefit (CIB)	Forecast ²				
	2022-23	2023-24	2024-25	2025-26	2026-27
Recipients	22	20	20	20	20
Expenditures (in \$ millions)	\$1.8	\$1.7	\$1.7	\$1.7	\$1.8

Source: Chief Financial Officer and Corporate Services Branch

¹ Recipients is based on completed application date.

² VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

Chapter 5: Health Care Programs

Treatment Benefits and Services

In recognition of their service to the country, the Treatment Benefits and Services Program provides eligible Veterans, certain Reserve Force personnel, civilians, and their survivors and dependants and other individuals with access to appropriate treatment benefits for their health needs. Treatment benefits include medical, surgical or dental examinations or treatment; surgical or prosthetic devices and aids and their maintenance; home adaptations to accommodate the use of devices or aids; preventative health care; pharmaceuticals; and travel and other expenses incurred to access these benefits.

Table 5.1 Treatment Benefits Recipients

Treatment Benefits Recipients	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
War Service Veterans	23,330	18,548	14,565	10,790	8,165
Canadian Armed Forces (CAF) Veterans	55,422	60,141	63,655	63,940	68,804
Total Recipients	78,752	78,689	78,220	74,730	76,969

Treatment Benefits Recipients	Forecast ¹				
	2022-23	2023-24	2024-25	2025-26	2026-27
War Service Veterans	6,000	4,400	3,100	2,200	1,500
Canadian Armed Forces (CAF) Veterans	76,000	80,900	82,600	84,300	85,800
Total Recipients	82,000	85,300	85,700	86,500	87,300

Source: Chief Financial Officer and Corporate Services Branch

¹ VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

Table 5.2 Treatment Benefits and Other Health Purchased Services Expenditures

The tables below provide the actual and forecasted expenditure breakdown by Program of Choice (POC) and Other Health Purchased Services (OHPS).

Treatment Benefits and OHPS Expenditures (in \$ millions)	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
POC 1 - Aids for Daily Living	\$1.6	\$1.7	\$1.6	\$1.4	\$1.6
POC 2 - Ambulance Services	\$1.1	\$0.8	\$0.7	\$0.5	\$0.4
POC 3 - Audio Program	\$44.1	\$45.7	\$41.0	\$37.9	\$40.5
POC 4 - Dental Services	\$10.1	\$9.1	\$9.9	\$4.9	\$6.1
POC 5 - Hospital Services	\$10.7	\$13.1	\$12.5	\$12.3	\$13.7
POC 6 - Medical Services	\$4.2	\$5.2	\$6.1	\$7.2	\$9.8
POC 7 - Medical Supplies	\$4.5	\$4.1	\$3.9	\$4.0	\$4.3
POC 8 - Nursing Services	\$6.9	\$6.8	\$6.4	\$4.7	\$6.6
POC 9 - Oxygen Therapy	\$1.8	\$2.1	\$2.4	\$2.4	\$2.9
POC 10 - Prescription Drugs ¹	\$66.3	\$66.2	\$66.1	\$71.8	\$79.1
POC 10 - Cannabis for Medical Purposes	\$50.8	\$74.6	\$85.2	\$119.0	\$153.8
POC 11 - Prosthetics & Orthotics	\$3.4	\$3.6	\$4.2	\$4.3	\$4.3
POC 12 - Related Health Services	\$71.7	\$86.7	\$92.2	\$91.3	\$112.0
POC 13 - Special Equipment	\$19.4	\$19.3	\$18.0	\$13.6	\$16.1
POC 14 - Vision Care	\$3.2	\$2.6	\$2.4	\$1.6	\$1.8
Subtotal: Treatment Benefits Expenditures^{2,3}	\$299.6	\$340.9	\$352.7	\$375.2	\$448.2
Remainder of OHPS					
Non-Departmental Hospital Charges (Long Term Care)	\$192.3	\$184.1	\$173.4	\$157.2	\$143.7
Veterans Travel	\$19.6	\$22.6	\$24.8	\$15.2	\$19.5
Other Remainder of OHPS ⁴	\$71.7	\$74.2	\$79.3	\$80.0	\$88.5
Subtotal: OHPS Expenditures²	\$283.7	\$280.9	\$277.5	\$252.4	\$251.7
Total: Treatment Benefits and OHPS Expenditures²	\$583.3	\$621.6	\$630.2	\$627.6	\$699.8

Treatment Benefits and OHPS Expenditures (in \$ millions)	Forecast ⁵				
	2022-23	2023-24	2024-25	2025-26	2026-27
POC 1 - Aids for Daily Living	\$1.7	\$1.8	\$1.8	\$1.9	\$1.9
POC 2 - Ambulance Services	\$0.5	\$0.5	\$0.4	\$0.4	\$0.4
POC 3 - Audio Program	\$45.1	\$48.5	\$50.3	\$52.3	\$54.4
POC 4 - Dental Services	\$6.1	\$6.1	\$6.0	\$5.9	\$5.9
POC 5 - Hospital Services	\$15.8	\$17.3	\$18.3	\$19.2	\$20.1
POC 6 - Medical Services	\$12.0	\$14.7	\$17.3	\$20.2	\$21.2
POC 7 - Medical Supplies	\$4.5	\$4.6	\$4.6	\$4.7	\$4.8
POC 8 - Nursing Services	\$8.5	\$9.0	\$9.2	\$9.4	\$9.7
POC 9 - Oxygen Therapy	\$3.2	\$3.5	\$3.7	\$3.9	\$4.0
POC 10 - Prescription Drugs ¹	\$91.7	\$102.4	\$110.5	\$119.6	\$124.5
POC 10 - Cannabis for Medical Purposes (CMP)	\$191.0	\$245.1	\$288.2	\$335.1	\$385.9
POC 11 - Prosthetics & Orthotics	\$4.9	\$5.3	\$5.6	\$5.8	\$6.1
POC 12 - Related Health Services	\$128.3	\$147.7	\$162.8	\$178.8	\$187.3
POC 13 - Special Equipment	\$17.6	\$19.2	\$20.5	\$22.4	\$22.8
POC 14 - Vision Care	\$1.7	\$1.7	\$1.7	\$1.6	\$1.6
Subtotal: Treatment Benefits Expenditures^{2,3}	\$527.2	\$621.0	\$693.9	\$773.3	\$842.2
Remainder of OHPS					
Non-Departmental Hospital Charges (Long Term Care)	\$147.9	\$145.1	\$141.7	\$139.0	\$106.0
Veterans Travel	\$23.8	\$24.9	\$26.1	\$27.3	\$33.2
Other Remainder of OHPS ⁴	\$98.3	\$99.1	\$100.7	\$100.2	\$110.9
Mental Health Benefit (MHB) ⁶	\$0.5	\$1.1	\$1.2	\$1.2	\$1.2
Subtotal: OHPS Expenditures²	\$266.5	\$259.2	\$256.7	\$255.0	\$251.3
Total: Treatment Benefits and OHPS Expenditures²	\$793.7	\$880.2	\$950.5	\$1,028.3	\$1,093.5

Source: Chief Financial Officer and Corporate Services Branch

¹ Line item, Prescription Drugs, does not include the cost of reimbursing cannabis for medical purposes.

² Totals may not add due to rounding.

³ Treatment Benefit expenditures include an adjustment to match financial records.

⁴ Other Remainder of OHPS includes: Health Professionals; Federal Health Claims Processing Services; Operational Stress Injury Clinics; and other related services expenditures such as Medical Opinions, Foreign Government Recovery Expenditures and Medicare Premiums.

⁵ VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

⁶ Mental Health Benefit was implemented April 1, 2022.

Veterans Independence Program (VIP)

The Veterans Independence Program (VIP) provides funding to eligible Veterans, certain Reserve Force personnel, civilians, as well as survivors and primary caregivers so that they can access home and community care and support services to meet their physical, mental and social needs. This assistance allows them to remain healthy and independent in their own homes and communities. The services and benefits which may be funded include home care services and personal care (housekeeping, access to nutrition, grounds maintenance, ambulatory) home adaptations and transportation services. VIP housekeeping and/or grounds maintenance services are available to eligible survivors and primary caregivers.

Table 5.3 Veterans Independence Program Recipients

VIP Recipients	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
War Service Veterans	17,548	13,910	11,668	9,137	5,857
Canadian Armed Forces Veterans	35,807	38,822	42,022	44,399	47,344
Subtotal: Veterans	53,355	52,732	53,690	53,536	53,201
Survivors	34,931	33,094	30,165	28,173	26,662
Total VIP Recipients¹	88,286	85,826	83,855	81,709	79,863

VIP Recipients	Forecast ²				
	2022-23	2023-24	2024-25	2025-26	2026-27
War Service Veterans	4,300	3,100	2,200	1,600	1,100
Canadian Armed Forces Veterans	51,400	52,400	53,200	54,000	54,900
Subtotal: Veterans	55,700	55,500	55,500	55,600	55,900
Survivors	25,900	23,700	21,800	20,000	18,400
Total VIP Recipients¹	81,600	79,200	77,200	75,600	74,400

Source: Chief Financial Officer and Corporate Services Branch

¹ Totals may not add due to rounding.

² VAC Client and Expenditure Forecast prepared in October 2022 by the Statistics Directorate, Finance.

Table 5.4 Veterans Independence Program Expenditures

VIP Expenditures (in \$ millions)	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Ambulatory Care	\$0.3	\$0.3	\$0.3	\$0.1	\$0.1
Health and Support Services	\$1.1	\$1.6	\$2.1	\$1.4	\$1.9
Access to Nutrition	\$5.2	\$4.8	\$4.5	\$4.6	\$4.3
Personal Care	\$25.6	\$27.4	\$26.9	\$29.1	\$30.5
Transportation Services	\$0.5	\$0.4	\$0.3	\$0.2	\$0.1
Home Adaptations	\$1.7	\$2.3	\$2.8	\$2.8	\$3.1
Intermediate Care	\$44.6	\$38.4	\$34.6	\$33.7	\$27.6
Subtotal: Contributions¹	\$79.1	\$75.3	\$71.5	\$71.9	\$67.6
Housekeeping & Grounds Maintenance Grants	\$265.5	\$266.9	\$267.6	\$267.1	\$270.7
Total: VIP Expenditures¹	\$344.6	\$342.2	\$339.2	\$339.1	\$340.4

VIP Expenditures (in \$ millions)	Forecast ²				
	2022-23	2023-24	2024-25	2025-26	2026-27
Ambulatory Care	\$0.1	\$0.1	\$0.1	\$0.1	\$0.1
Health and Support Services	\$1.9	\$1.9	\$1.9	\$2.0	\$2.0
Access to Nutrition	\$4.1	\$4.0	\$3.8	\$3.8	\$3.8
Personal Care	\$30.4	\$35.2	\$37.0	\$39.6	\$43.1
Transportation Services ³	\$0.1	\$0.1	\$0.1	\$0.1	\$0.0
Home Adaptations	\$3.4	\$3.5	\$3.7	\$3.8	\$3.9
Intermediate Care	\$28.6	\$28.5	\$27.8	\$27.9	\$28.6
Subtotal: Contributions¹	\$68.5	\$73.2	\$74.3	\$77.2	\$81.6
Housekeeping (Grants)	\$199.8	\$200.0	\$200.8	\$202.4	\$204.9
Grounds Maintenance (Grants)	\$79.2	\$81.4	\$83.7	\$86.2	\$88.9
Subtotal: Grants	\$279.0	\$281.5	\$284.5	\$288.5	\$293.8
Total: VIP Expenditures¹	\$347.5	\$354.7	\$358.8	\$365.7	\$375.4

Source: Chief Financial Officer and Corporate Services Branch

¹ Totals may not add due to rounding.

² VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

³ Totals amounting to less than \$45,000 are rounded to \$0"

Caregiver Recognition Benefit (CRB)

The Caregiver Recognition Benefit formally recognizes the contribution caregivers make to the health and well-being of seriously injured Veterans who require continuous care and supervision, due to their service related physical and/or mental health condition(s). This benefit is paid directly to Veterans' caregivers.

Table 5.5 Caregiver Recognition Benefit Recipients and Expenditures¹

Caregiver Recognition Benefit (CRB) Recipients & Expenditures	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Recipients ^{2,3}	-	661	756	852	1,078
Total Expenditures (in \$ millions)	-	\$6.6	\$9.5	\$10.6	\$13.1

Caregiver Recognition Benefit (CRB) Recipients & Expenditures	Forecast ⁴				
	2022-23	2023-24	2024-25	2025-26	2026-27
Recipients	1,360	1,730	2,180	2,760	3,500
Total Expenditures (in \$ millions)	\$17.3	\$22.4	\$29.0	\$37.5	\$48.4

Source: Chief Financial Officer and Corporate Services Branch

¹ The Caregiver Recognition Benefit replaced the Family Caregiver Relief Benefit as of April 1, 2018.

² Recipients refer to those who have received a payment within a year of the reporting date.

³ There are no CRB recipients for 2017-18 as the Caregiver Recognition Benefit came into effect April 1, 2018.

⁴ VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

Long Term Care (LTC)

Through the Long Term Care Program and the Intermediate Care component of the Veterans Independence Program, the Department provides financial support to eligible war Veterans and Canadian Armed Forces Veterans who need long term/nursing home care, or short term (respite) care.

These programs work in collaboration with provincial, regional or local health authorities and long-term care facilities to ensure Veterans are supported in an appropriate long term care setting that meets their individual needs.

To be eligible for financial support, Veterans must be assessed as needing long-term care by a health care professional as well as meet service eligibility requirements.

Eligible Veterans may qualify for financial support in two types of long term care settings:

Community beds located in nursing homes and other residential/long term care facilities found in many communities across Canada. Depending on Veteran eligibility, these beds can be funded through either OHPS or VIP.

Contract beds, also referred to as priority access beds, which are allocated to more than 160 health care facilities where the Department has a contractual arrangement with the province, health authority, and/or facility to provide priority access to a designated number of beds for war Veterans. These beds are funded exclusively through the OHPS allotment.

The type of setting in which Veterans can receive departmental support varies depending on type and location of military service, income, health care need, and whether their need for long term care is linked to a service related disability/illness.

Some nursing homes and other residential/long-term care facilities provide care to Veterans in contract as well as community beds within the same facility.

Table 5.6 Long Term Care (LTC) Recipients and Expenditures

Care Settings	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Veterans in Contract Beds (LTC funded)	1,810	1,525	1,285	946	731
Veterans in Community Beds (LTC funded)	1,288	1,027	928	718	513
Veterans in Community Beds (VIP funded)	2,012	1,969	1,776	1,470	1,398
Total : Veterans in LTC Beds	5,110	4,521	3,989	3,134	2,642
Veterans in Contract Beds (LTC funded)	\$175.6	\$169.0	\$160.4	\$147.0	\$135.8
Veterans in Community Beds (LTC funded)	\$16.8	\$15.1	\$13.0	\$10.2	\$7.9
Veterans in Community Beds (VIP funded)	\$44.6	\$38.4	\$34.6	\$33.7	\$27.9
Subtotal : LTC Facility Funding	\$237.0	\$222.5	\$208.0	\$190.9	\$171.6
Additional Funding: Ste. Anne's Hospital (SAH) ¹	\$4.9	\$0.0	\$0.0	\$0.0	\$0.0
Total: LTC Expenditures	\$241.9	\$222.5	\$208.0	\$190.9	\$171.6
Care Settings	Forecast ²				
	2022-23	2023-24	2024-25	2025-26	2026-27
Veterans in Contract Beds (LTC funded)	560	430	320	240	180
Veterans in Community Beds (LTC funded)	420	330	270	220	180
Veterans in Community Beds (VIP funded)	1,300	1,200	1,200	1,100	1,100
Total: Forecasted Veterans in LTC Beds	2,280	1,960	1,790	1,560	1,460
Veterans in Contract Beds (LTC funded)	\$131.0	\$121.1	\$114.4	\$108.4	\$102.9
Veterans in Community Beds (LTC funded)	\$6.8	\$5.6	\$4.5	\$3.7	\$3.1
Veterans in Community Beds (VIP funded)	\$28.6	\$28.5	\$27.8	\$27.9	\$28.6
Total: Forecasted LTC Funding³	\$166.3	\$155.2	\$146.8	\$140.0	\$134.6

Note: Contract beds are funded through OHPS, while community beds are funded through OHPS and VIP.

Source: Chief Financial Officer and Corporate Services Branch

¹ Amounts paid to SAH is part of negotiated transfer costs; per diems for eligible Veteran Residents are captured under, Contract Beds.

² Long Term Care Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

³ Totals may not add due to rounding.

Chapter 6: Transition Services

Transition Services include funding for eligible participants to access medical, psychological and vocational rehabilitation or vocational assistance services needed to reduce or resolve barriers to re-establishment in civilian life arising from eligible health problems. Specific to survivors, spouses and common-law partners is the aim to restore employability. Transition Services also include the Education and Training Benefit and Career Transition Services which provide funding for eligible participants to pursue education and training that will support them in a successful transition from military to civilian life, help them achieve their education and post-military employment goals, and better position them to be more competitive in the civilian workforce. Transition Services also include funding for medically released Veterans and families at Military Family Resource Centres across the country.

Education and Training Benefit (ETB)

The Education and Training Benefit provides funding for eligible participants to pursue education and training that will support them in a successful transition from military to post-service life, help them achieve their education and post-military employment goals, and better position them to be more competitive in the civilian workforce.

Table 6.1 Education and Training Benefit (ETB): Recipients¹ and Expenditures

ETB Recipients & Expenditures	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Recipients (Veterans)	-	1,072	1,700	1,933	2,219
ETB Expenditures (in \$ millions)	-	\$12.3	\$20.6	\$23.4	\$25.8

ETB Recipients & Expenditures	Forecast ²				
	2022-23	2023-24	2024-25	2025-26	2026-27
Recipients (Veterans)	2,600	2,600	2,600	2,600	2,600
ETB Expenditures (in \$ millions)	\$31.9	\$33.2	\$33.9	\$34.3	\$34.7

Source: Chief Financial Officer and Corporate Services Branch

¹ Recipients refer to Veterans who have received a payment in the fiscal year.

² VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

Rehabilitation and Veterans Support Services (VSS)

The Rehabilitation Program provides needs-based access to medical, psychosocial and vocational rehabilitation and assistance services to eligible Canadian Armed Forces Veterans who have been medically released, or have rehabilitation needs primarily related to service, to assist them and their families to re-establish in post-service life. Under certain circumstances, survivors and spouses of eligible Veterans may be eligible to receive vocational assistance services and rehabilitation services.

Table 6.2 Rehabilitation Program: Eligible Recipients¹ and Expenditures

Rehabilitation Recipients & Expenditures	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Veterans	13,058	13,570	13,987	14,208	13,226
Survivors/Spouses	175	179	212	169	137
Total Rehabilitation Recipients	13,233	13,749	14,199	14,377	13,363
Medical Psycho-Social Rehabilitation Expenditures	\$13.7	\$15.2	\$22.7	\$23.9	\$25.6
Vocational Rehabilitation Expenditures	\$20.2	\$21.7	\$25.6	\$31.3	\$43.7
Total Expenditures (in \$ millions)	\$33.8	\$36.9	\$48.3	\$55.2	\$69.3
Rehabilitation Recipients & Expenditures	Forecast ²				
	2022-23	2023-24	2024-25	2025-26	2026-27
Veterans	13,400	13,300	13,400	13,400	13,500
Survivors/Spouses	140	130	120	110	110
Total Rehabilitation Recipients	13,540	13,470	13,490	13,520	13,590
Medical Psycho-Social Rehabilitation Expenditures	\$28.8	\$31.7	\$32.5	\$33.3	\$34.2
Vocational Rehabilitation Expenditures	\$52.5	\$50.7	\$52.1	\$53.4	\$54.9
Total Expenditures (in \$ millions)	\$81.3	\$82.4	\$84.6	\$86.8	\$89.1

Source: Chief Financial Officer and Corporate Services Branch

¹ Recipients refer to those with a status of 'eligible' as of March 31 or quarter end (may not be receiving VAC funding).

² VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

Career Transition Services (CTS)

The Career Transition Services Program supports the transition to post-service life of eligible members, releasing members, Veterans, spouses/common-law partners, and survivors by providing access to services that will assist them in having the knowledge, skills and plan necessary to prepare for and obtain suitable civilian employment. Services are provided directly to clients through a national service provider.

Table 6.3 Career Transition Services (CTS): Approved Applications and Expenditures

CTS Approved Applications & Expenditures	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
CTS Approved Applications ^{1,2}	-	1,559	1,236	1,018	1,193
CTS Expenditures (in \$ millions) ³	\$1.7	\$1.6	\$1.8	\$2.3	\$2.4
CTS Expenditures	Forecast ⁴				
	2022-23	2023-24	2024-25	2025-26	2026-27
CTS Expenditures (in \$ millions) ³	\$3.8	\$2.6	\$2.7	\$2.7	\$2.8

Source: Chief Financial Officer and Corporate Services Branch

¹ This number represents clients who have a favorable eligibility decision. However, they may not currently have an active plan with the National Service Provider. Full data is not yet available for this program as it involved the launch of a new case management system and data and reporting packages are still in development.

² The delivery method for Career Transition Services changed on April 1, 2018. Historical data is not available for 2017-18 application figures.

³ Some CTS (grant) recipients in 2018-19 were reimbursed for services rendered prior to April 1, 2018.

⁴ VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

Table 6.4 Remainder of Veterans Support Services (VSS) Expenditures

Veteran Support Services Recipients & Expenditures	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
VSS Expenditures	\$6.4	\$10.9	\$7.8	\$4.5	\$5.0
Military Family Resource Center Expenditures	\$1.8	\$3.8	\$4.3	\$3.5	\$3.1
Total Expenditures (in \$ millions)	\$8.1	\$14.7	\$12.1	\$8.0	\$8.1
Veteran Support Services Recipients & Expenditures	Forecast ¹				
	2022-23	2023-24	2024-25	2025-26	2026-27
VSS Expenditures	\$5.6	\$6.3	\$5.0	\$5.3	\$5.7
Military Family Resource Center Expenditures	\$4.9	\$4.9	\$4.9	\$4.9	\$4.9
Total Expenditures (in \$ millions)	\$10.6	\$11.2	\$9.9	\$10.2	\$10.6

Source: Chief Financial Officer and Corporate Services Branch

¹ VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

Chapter 7: Financial Benefits

The Financial Benefits Program provides economic support to eligible Canadian Armed Forces (CAF) Veterans, survivors, spouses/common-law partners and dependants for the economic impact that a military career ending and/or service-related injury or death can have on a Veteran's ability to earn income, advance in a career or save for retirement. Support is provided to those approved for the Rehabilitation Program; those who have completed the program and have not yet found employment; those who were eligible for the program but are unable to participate due to permanent and severe impairment; and those who have received a Disability Award for a physical or mental condition which causes permanent and severe impairments for which rehabilitation services have been approved. Compensation is provided in the form of monthly income support payments.

Earnings Loss Benefit

The Earnings Loss Benefit Program recognizes the economic impact a military career-ending or service related disability may have on a Canadian Armed Forces Veteran's ability to earn income following release from the Canadian Armed Forces. To meet their basic needs, eligible CAF Veterans participating in Veterans Affairs Canada's Rehabilitation Program are provided with temporary income replacement in the form of a monthly allowance so that a participant's income does not fall below 90% of gross pre-release military salary. Where a Veteran who had been participating in the Rehabilitation Program is not able to participate in suitable gainful employment, the support continues until the Veteran reaches the age of 65. April 1, 2019, Pension for Life (PFL) was introduced. As a result, Earnings Loss Benefit is one of the six financial benefits replaced by the Income Replacement Benefit.

Table 7.1 Earnings Loss Recipients¹ and Expenditures

Earnings Loss Recipients and Expenditures	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Temporary	9,193	7,729	-	-	-
Extended	5,677	9,805	-	-	-
Total: Recipients (Veterans and Survivors)	14,870	17,534	-	-	-
Expenditures (in \$ millions)	\$420.1	\$527.7	\$13.9	\$7.0	\$7.7

Earnings Loss Recipients and Expenditures	Forecast ^{2,3,4}				
	2022-23	2023-24	2024-25	2025-26	2026-27
Temporary	-	-	-	-	-
Extended	-	-	-	-	-
Total: Recipients (Veterans and Survivors)⁵	-	-	-	-	-
Expenditures (in \$ millions)	\$6.5	\$5.0	\$2.5	\$2.5	\$2.5

Source: Chief Financial Officer and Corporate Services Branch

¹ Earnings Loss recipients refers to Veterans and survivors with a status of 'In-Pay' at March 31 or quarter end.

² VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

³ Expenditures are forecasted to account for recalculations, adjustments or appeals for clients who were in the program prior to April 1, 2019.

⁴ Due to CAF salary negotiations increasing CAF releasing salaries from 2014 to 2018, additional funds were necessary in 2021-22 to account for adjustments to ELB payments made in 2014-2018. A subsequent agreement will impact ELB clients who released in 2018-19, increasing the forecast for ELB in 2023-24.

⁵ Totals may not add due to rounding.

Income Replacement Benefit (IRB)

April 1, 2019, Pension for Life (PFL) was introduced. Pension for Life includes three new benefits: Pain and Suffering Compensation; Additional Pain and Suffering Compensation; and Income Replacement Benefit.

The Income Replacement Benefit (IRB) is a monthly taxable financial benefit that compensates Veterans for the economic impact that health problem(s), resulting primarily from service have on their ability to earn income. It provides financial support while participating in rehabilitation services. The benefit is available to survivors and/or orphans who qualify.

Table 7.2 - Income Replacement Benefit: Recipients and Expenditures

Income Replacement Benefit (IRB) ¹	Actuals as of March 31, 2022		
	2019-20	2020-21	2021-22
IRB Recipients < 65 years of age			
Veterans	20,247	22,551	24,437
Survivors/Orphans	578	659	666
IRB Recipients > 65 years of age			
Veterans	623	970	1,343
Survivors	21	20	41
Career Impact Allowance Supplement (CIAS) Protected²			
CIAS Protected	260	220	210
Total: Recipients	21,729	24,420	26,697
Expenditures (in \$ millions)	\$777.5	\$868.4	\$962.9

Income Replacement Benefit (IRB)	Forecast ³				
	2022-23	2023-24	2024-25	2025-26	2026-27
IRB Recipients < 65 years of age					
Veterans	26,100	27,700	29,300	30,900	32,400
Survivors/Orphans	810	870	1,040	1,220	1,290
IRB Recipients > 65 years of age					
Veterans	1,800	2,300	2,900	3,400	4,100
Survivors	50	60	70	80	100
Career Impact Allowance Supplement (CIAS) Protected²					
CIAS Protected	210	200	200	200	190
Total: Recipients	29,000	31,200	33,500	35,800	38,200
Expenditures (in \$ millions)	\$1,114.0	\$1,245.2	\$1,371.2	\$1,498.8	\$1,628.6

Source: Chief Financial Officer and Corporate Services Branch

¹ There are no recipients or expenditures for 2017-18 / 2018-19 as the Income Replacement Benefit came into effect April 1, 2019.

² Includes CIAS clients who transitioned to IRB who either were not in receipt of ELB/RISB or have offsets from other income sources that offset their remaining IRB portion to \$0.

³ VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

Veteran and Family Well-Being Fund

The Veteran and Family Well-Being Fund provides funding to organizations that conduct research, develop or implement innovative programs that improve the well-being of Veterans and their families.

Table 7.3 Veteran and Family Well-Being Fund: Recipients¹ and Expenditures

Veteran and Family Well-Being Fund Recipients & Expenditures	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Recipients (Organizations) ²	-	21	32	22	63
Expenditures (in \$ millions)	-	\$3.0	\$4.8	\$7.0	\$8.0

Veteran and Family Well-Being Fund Expenditures	Forecast ³				
	2022-23	2023-24	2024-25	2025-26	2026-27
Expenditures (in \$ millions)	\$7.0	\$7.0	\$3.0	\$3.0	\$3.0

Source: Strategic Policy and Commemoration (Actuals and Forecast)

¹ Recipients refer to organizations approved for funding in the fiscal year.

² There are no recipients for 2017-18 as the Veteran and Family Well-Being Fund came into effect April 1, 2018.

³ Forecasted recipient figures cannot be estimated for this program as the number of recipient organizations that apply for, and are awarded a fund or contribution, can vary broadly.

Career Impact Allowance (CIA)

The Career Impact Allowance Program recognizes the economic impact on employment potential and career advancement caused by severe and permanent service-related disabilities. The program ensures that eligible Canadian Armed Forces (CAF) Veterans with severe permanent impairments have an income sufficient to meet basic needs. A monthly allowance is payable to CAF Veterans who received a Disability Award for physical or mental health problems that are creating a permanent and severe impairment and for which rehabilitation services have been approved. As of April 1, 2017, a new grading scheme was implemented for CIA, which gave access to higher grade levels for some clients. The result is that a greater proportion of clients are in Grades 1 and 2 than previous to the change. April 1, 2019, Pension for Life (PFL) was introduced, as a result, the Career Impact Allowance has become the Additional Pain and Suffering Compensation.

The other part of the Career Impact Allowance that recognizes and compensates Veterans for their barriers to establishing themselves in post-service life as a result of service-related permanent and severe impairment will become the new Additional Pain and Suffering Compensation. It will have three grade levels that will result in non-taxable payments to the Veteran for life. This will fall under the Disability Benefits program.

Table 7.4 Career Impact Allowance Recipients and Expenditures

CIA Recipients and Expenditures	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Recipients (Veterans)	7,801	12,805	-	-	-
Recipients Receiving CIA Supplement	4,372	6,956	-	-	-
Expenditures (in \$ millions)	\$123.1	\$189.0	\$0.0	\$0.1	\$0.0

Source: Chief Financial Officer and Corporate Services Branch

Supplementary Retirement Benefit (SRB) Program

The Supplementary Retirement Benefit Program compensates eligible Canadian Armed Forces (CAF) Veterans for lost opportunities to contribute to retirement pensions because they are unable to work following their release from the Canadian Armed Forces. Veterans must have been assessed as totally and permanently incapacitated during their participation in Veterans Affairs Canada's Rehabilitation Program and eligible for extended Earnings Loss benefits. The benefit, a lump-sum payment equal to 2% of the total amount of Earnings Loss benefits that was paid to the Veteran before income offsets, is generally paid when the Veteran reaches the age of 65. Survivors of Veterans who die as a result of a service-related injury or disease are also eligible for this benefit, payable after the Veteran would have reached the age of 65 years. April 1, 2019, Pension for Life (PFL) was introduced. As a result, the Supplementary Retirement Benefit (SRB) Program, along with the Retirement Income Support Benefit (RISB) have been consolidated into the Income Replacement Benefit under the Income Support Program.

Table 7.5 Supplementary Retirement Benefit Recipients and Expenditures¹

Supplementary Retirement Benefit Recipients and Expenditures	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Recipients (Veterans)	79	151	10,333	181	222
Expenditures (in \$ thousands)	\$312	\$613	\$40,592	\$909	\$1,375

Supplementary Retirement Benefit Recipients and Expenditures	Forecast ^{2,3}				
	2022-23	2023-24	2024-25	2025-26	2026-27
Recipients (Veterans)	100	40	-	-	-
Expenditures (in \$ thousands)	\$540	\$230	\$0	\$0	\$0

Source: Chief Financial Officer and Corporate Services Branch

¹ On April 1, 2019, the Supplementary Retirement Benefit (SRB) was terminated with the introduction of the Income Replacement Benefit (IRB). As part of the transition to IRB, and termination of SRB, all clients who were in receipt of the Earnings Loss benefit and had a favorable Diminished Earning Capacity (DEC) decision rendered prior to April 1, 2019, are being paid out what they had accrued in SRB up to March 31, 2019.

² VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

³ Forecasted expenditures account for clients who did not receive their payout in 2019-20.

Retirement Income Support Benefit (RISB)

The Retirement Income Security Benefit provides eligible Canadian Armed Forces (CAF) Veterans and survivors with life-long financial stability for moderately to severely disabled individuals through a monthly income security payment beginning at age 65. This benefit tops up a Veteran's total annual income to at least 70% of what he or she received in financial benefits from Veterans Affairs Canada. As of April 1, 2019, Pension for Life (PFL) was introduced. As a result, the Retirement Income Support Benefit (RISB), along with the Supplementary Retirement Benefit (SRB) Program have been consolidated into the Income Replacement Benefit under the Income Support Program.

Table 7.6 Retirement Income Support Benefit Recipients and Expenditures

Retirement Income Support Benefit (RISB)	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Recipients	124	183	-	-	-
Expenditures (in \$ millions)	\$0.9	\$1.6	\$0.1	\$0.0	\$0.0

Retirement Income Support Benefit (RISB)	Forecast ^{1,2}				
	2022-23	2023-24	2024-25	2025-26	2026-27
Recipients	-	-	-	-	-
Expenditures (in \$ millions)	\$0.1	\$0.1	\$0.1	\$0.1	\$0.1

Source: Chief Financial Officer and Corporate Services Branch

¹ VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

² Expenditures are forecasted to account for pending applications for clients who applied before April 1, 2019 and recalculations or adjustments for clients who were in the program prior to April 1, 2019.

Canadian Forces Income Support (CFIS) Program

The Canadian Armed Forces Income Support Benefit ensures that eligible Canadian Armed Forces (CAF) Veterans have a minimum level of income to meet basic needs while they are engaged in job search activities. The program provides a monthly temporary income support to low income CAF Veterans who have completed Veterans Affairs Canada's Rehabilitation Program and are capable of achieving suitable gainful employment but have not yet obtained employment. This program is also available to survivors or orphans of Veterans in certain circumstances. April 1, 2019, Pension for Life (PFL) was introduced. As a result, Canadian Forces Income Support along with the Income Replacement Benefit, fall under the Income Support Program.

Table 7.7 Canadian Forces Income Support Recipients and Expenditures

Canadian Forces Income Support Recipients and Expenditures	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Recipients	78	86	95	106	104
Expenditures (in \$ millions)	\$1.5	\$1.5	\$1.9	\$2.1	\$2.0

Canadian Forces Income Support Recipients and Expenditures	Forecast ¹				
	2022-23	2023-24	2024-25	2025-26	2026-27
Recipients	110	120	130	130	135
Expenditures (in \$ millions)	\$2.3	\$2.4	\$2.6	\$2.8	\$3.0

Source: Chief Financial Officer and Corporate Services Branch

¹VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

War Veterans Allowance (WVA) Program

The War Veterans Allowance Program is a form of financial assistance available to eligible Veterans, Merchant Navy Veterans, qualified civilians and their survivors, dependants and orphans. In recognition of war service, qualified persons are provided with a regular, monthly income to meet basic needs. Eligibility for War Veterans Allowance is determined by the war time service of a Veteran or qualified civilian, the age or health, family income and residency. As well, as surviving spouse, a surviving common-law partner or orphan may qualify for War Veterans Allowance.

Table 7.8 War Veterans Allowance Recipients

WVA Recipients	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Veterans	323	274	198	148	124
Survivors	1,572	1,376	1,193	1,026	890
Total Recipients	1,895	1,650	1,391	1,174	1,014

WVA Recipients	Forecast ¹				
	2022-23	2023-24	2024-25	2025-26	2026-27
Veterans	90	70	50	40	30
Survivors	790	700	620	560	490
Total Recipients	880	770	670	600	520

Source: Chief Financial Officer and Corporate Services Branch

¹VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

Table 7.9 War Veterans Allowance Expenditures

WVA Expenditures (in \$ millions)	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
Veterans	\$1.1	\$1.2	\$0.7	\$0.5	\$0.4
Survivors	\$5.0	\$4.6	\$3.9	\$3.4	\$2.9
Budget Implementation Act Payments	-	\$0.0	\$0.0	\$0.0	\$0.0
Total Expenditures¹	\$6.1	\$5.7	\$4.6	\$3.9	\$3.3

WVA Expenditures (in \$ millions)	Forecast ³				
	2022-23	2023-24	2024-25	2025-26	2026-27
Veterans	\$0.3	\$0.3	\$0.2	\$0.2	\$0.1
Survivors	\$2.7	\$2.5	\$2.3	\$2.1	\$1.9
Total Expenditures¹	\$3.1	\$2.8	\$2.5	\$2.2	\$2.0

Source: Chief Financial Officer and Corporate Services Branch

¹Totals may not add due to rounding.

²Expenditure breakdown provided at fiscal year end only.

³VAC Client and Expenditure Forecast is prepared in October 2022 by the Statistics Directorate, Finance.

Chapter 8: Veteran Emergency Fund (VEF)

The Veterans Emergency Fund provides funding to assist Veterans and their families during times of crisis and when facing emergency financial situations that threaten their health and well-being. Financial emergencies could include (but are not limited to) food, clothing, shelter, medical care, and expenses required to maintain safety and shelter.

Table 8.1 Veteran Emergency Fund (VEF): Recipients^{1,2} and Expenditures

Veteran Emergency Fund Recipients & Expenditures	Actuals as of March 31, 2022				
	2017-18 ³	2018-19	2019-20	2020-21	2021-22
Recipients	-	686	865	620	585
Expenditures (in \$ millions)	-	\$1.2	\$1.5	\$1.5	\$1.3

Veteran Emergency Fund Expenditures	Budget ⁴				
	2022-23	2023-24	2024-25	2025-26	2026-27
VEF Expenditures (in \$ millions)	\$1.0	\$1.0	\$1.0	\$1.0	\$1.0

Source: Chief Financial Officer and Corporate Services Branch

¹ Recipients refer to those who have received a payment in the fiscal year.

² Program funds are dependent upon Veterans and their families applying for emergency funding and the amounts funded can vary. Forecasted recipient figures cannot be estimated for this program.

³ There are no VEF recipients for 2017-18 as the Veteran Emergency Fund came into effect April 1, 2018.

⁴ Future VEF expenditures are set at the approved budget of \$1 million per year which is not reflective of changes in expected demand.

Chapter 9: Mental Health

Veterans Affairs Canada (VAC) provides a wide range of mental health services and support for Veterans and their families. The tables below outline the increasing number of Veterans in receipt of disability benefits for a mental health condition.

Table 9.1 Veterans with Psychiatric Disability in Receipt of Disability Benefits

Veterans	Actuals as of March 31, 2022				
	2017-18	2018-19	2019-20	2020-21	2021-22
War Service	751	627	505	387	308
Canadian Armed Forces (CAF)	21,872	24,676	27,470	30,949	36,864
Royal Canadian Mounted Police (RCMP)	5,107	5,848	6,790	8,315	10,864
Missing Service Code	4	0	0	0	0
Total: Veterans (in receipt of disability benefits) with a Psychiatric diagnosis (incl. Post-traumatic Stress Disorder [PTSD])	27,734	31,151	34,765	39,651	48,036
War Service	509	436	366	284	234
CAF	15,232	16,893	18,623	20,876	24,328
RCMP	4,187	4,780	5,549	6,877	9,086
Missing Service Code	2	0	0	0	0
Total: Veterans (in receipt of disability benefits) with a PTSD diagnosis	19,930	22,109	24,538	28,037	33,648

Source: Chief Financial Officer and Corporate Services Branch

Table 9.2 Veterans with Mental Health Conditions by Age and Sex as of March 2022

Age	Male	Female	Unknown	Total	% by Age
Under 30	559	272	2	833	2%
30 - 39	6,405	1,403	1	7,809	16%
40 - 49	9,108	2,554	2	11,664	24%
50 - 59	12,631	2,983	16	15,630	33%
60 - 69	7,378	1,317	16	8,711	18%
70 or More	3,244	137	8	3,389	7%
Total	39,325	8,666	45	48,036	100%
% by Sex	82%	18%	0%	100%	

Source: Chief Financial Officer and Corporate Services Branch

Table 9.3 Mental Health - Quick Facts as of March 2022

QUICK FACTS
33% of all Veterans in receipt of VAC benefits have disability benefits for a service-related psychiatric diagnosis.
70% of Veterans in receipt of disability benefits for a mental health condition have PTSD.
52% of Veterans in receipt of disability benefits for a mental health condition are married or have a common-law partner.
22% of Veterans in receipt of disability benefits for a mental health condition are also eligible for Rehabilitation Program.
41% of Veterans in receipt of disability benefits for a mental health condition are in receipt of Veterans Independence Program (VIP) benefits.

Source: Chief Financial Officer and Corporate Services Branch

Chapter 10: Afghanistan Veterans

The Canadian flag was lowered for the last time in Afghanistan on March 12, 2014. This mission involved the deployment of more than 40,000 Canadian Armed Forces (CAF) personnel—the largest deployment since the Second World War.

The following tables provide demographic details regarding Afghanistan Veterans (including RCMP) in receipt of Veterans Affairs Canada (VAC) benefits and services.

Table 10.1 Afghanistan Deployed Members (Unique)

Service Type	As of March 2014
Regular Forces Members	34,640
Primary Reserves Members	5,386
Total	40,026

Source: Canadian Armed Forces - Strategic Joint Staff, Deployment Data 2001 - 2013, March 31, 2014

Table 10.2 Afghanistan Veterans (including RCMP) in Receipt of VAC Benefits

	Actuals as of March 31, 2022					% of Estimated Veteran Population
	2017-18	2018-19	2019-20	2020-21	2021-22	
Afghanistan Service identified ¹	16,432	17,802	19,368	21,540	23,423	5%
Veterans in receipt of disability benefits related to Afghanistan service ² (included in above total)	10,551	11,645	12,659	13,735	15,024	3%

Source: Chief Financial Officer and Corporate Services Branch

¹ Service Identified indicates that VAC is aware of the Veteran's CAF or Royal Canadian Mounted Police (RCMP) service in Afghanistan; however, their benefits may or may not be related to that service.

² Disability benefits related to Afghanistan CAF or RCMP service indicates the Veteran has received at least one disability benefit which can be directly related to their service in Afghanistan.

Table 10.3 Afghanistan Veterans (including RCMP) by Age - March 2022

Age Band	Afghanistan Service Identified ¹	% by Age	Veterans in receipt of Disability Benefits related to Afghanistan ²	% by Age
Under 30	9	0%	3	0%
30 - 39	5,155	22%	3,764	25%
40 - 49	7,773	33%	5,217	35%
50 or more	10,486	45%	6,040	40%
Total	23,423	100%	15,024	100%

Source: Chief Financial Officer and Corporate Services Branch

¹ Service Identified indicates that VAC is aware of the Veteran's CAF or Royal Canadian Mounted Police (RCMP) service in Afghanistan; however, their benefits may or may not be related to that service.

² Disability benefits related to Afghanistan CAF or RCMP service indicates the Veteran has received at least one disability benefit which can be directly related to their service in Afghanistan.

Table 10.4 Afghanistan Veterans in Receipt of Disability Benefits¹ by Disability Class - March 2022

Disability Class	Disability Pension & Awards	Percentage
78% and above	4,474	30%
53%-77%	3,822	25%
28%-52%	3,811	25%
5%-27%	2,731	18%
1%-4%	186	1%
Entitlement Only	0	0%
Total	15,024	100%

Source: Chief Financial Officer and Corporate Services Branch

¹ Disability benefits for Canadian Armed Forces (CAF) or Royal Canadian Mounted Police (RCMP) service can be directly related to their service in Afghanistan.

Table 10.5 Afghanistan Veterans in Receipt of Disability Benefits¹ - Mental Health Conditions

Afghanistan Veterans in Receipt of Disability Benefits	March 2019	March 2020	March 2021	March 2022
For Mental Health Conditions	7,578	8,334	9,260	10,523
For Post-traumatic Stress Disorder (PTSD)	6,219	6,837	7,543	8,550

Source: Chief Financial Officer and Corporate Services Branch

¹ Mental health disability benefits for Canadian Armed Forces (CAF) or Royal Canadian Mounted Police (RCMP) service can be directly related to their service in Afghanistan.

Table 10.6 Afghanistan Veterans - Quick Facts - March 2022

QUICK FACTS
73% of deployed members had 1 tour of Afghanistan, 21% had 2 tours and 6% had 3 or more.
90% of Afghanistan deployed members were males, 10% females.
19% of Canadian Armed Forces (CAF) Veterans in receipt of VAC benefits have Afghanistan Service.
13% of CAF Veterans in receipt of VAC benefits have a disability benefit related to service in Afghanistan.
70% of CAF Veterans, with a disability benefit related to service in Afghanistan, are in receipt of a VAC pension/award for a Mental Health condition.
57% of CAF Veterans, with a disability benefit related to service in Afghanistan, are in receipt of a VAC pension/award for Post Traumatic Stress Disorder (PTSD).
26% of members deployed to Afghanistan, are in receipt of a VAC pension/award for a mental health condition related to their service in Afghanistan.
21% of members deployed to Afghanistan, are in receipt of a VAC pension/award for Post-Traumatic Stress Disorder (PTSD) related to their service in Afghanistan.

Source: Chief Financial Officer and Corporate Services Branch

Chapter 11: Service Delivery

Table 11.1 Case Managed Clients as of March 2022

Table 11.1 represents the volume of Clients who were receiving one-on-one Case Management Services and the number of case managers providing this service.

Area ¹	Assigned Case Managers ²	Case Managed Clients ^{4,5}	Average Clients per Case Manager
NF and LAB, NB, PEI	62.0	2,098	33.8
Nova Scotia ³	61.0	2,223	36.4
Quebec	86.0	2,479	28.8
National Capital Area	62.0	1,876	30.3
Central Ontario	47.0	1,407	29.9
South Western Ontario	45.0	1,182	26.3
Prairies	65.0	2,287	35.2
British Columbia & the North	48.0	1,506	31.4
National Total	476.0	15,058	31.6

Source: Service Delivery Branch

Source: Chief Financial Officer and Corporate Services Branch

¹ The organizational structure of field offices changed April 1, 2019. The table reflects the current field office organizational structure.

² Assigned Case Managers are defined as Case Managers who have open case plans assigned to them in the VAC Client Service Delivery Network.

³ Nova Scotia Area includes Foreign Country Operations Case Managed Clients.

⁴ Missing/Unknowns are not included (4 clients have missing/unknown area/area office).

⁵ Case Managed Client figures in this table represent all Case Managed clients. Table 1.5 figures represent Veterans only.

Table 11.2 Telephony Results - National Contact Centre Network (NCCN) and Medavie

This table represents the annual call volumes received, answered and abandoned through VAC's toll free line (1-866-522-2122). The response rate percentage (%) calculates what portion of calls received get answered, and the Grade of Service percentage (%) calculates what portion of calls are answered within 2 minutes.

Results	2017-18 ¹	2018-19 ¹	% Change 2017-18 to 2018-19	2019-20 ¹	% Change 2018-19 to 2019-20	2020-21 ^{1,3}	% Change 2019-20 to 2020-21	2021-22 ^{1,3}	% Change 2020-21 to 2021-22
Calls Offered	586,107	594,717	1.5%	561,930	-5.5%	434,846	-22.6%	458,365	5.4%
Calls Answered	524,258	492,199	-6.1%	524,462	6.6%	416,792	-20.5%	435,126	4.4%
Calls Abandoned	61,849	98,081	58.6%	37,468	-61.8%	18,054	-51.8%	23,239	28.7%
% Response Rate	89%	83%		93%		96%		95%	
% NCCN Grade of Service ²	62%	36%		73%		85%		79%	
% Medavie Grade of Service ³	73%	75%		63%		71%		72%	

Source: Service Delivery Branch

¹ Calls Offered includes Medavie Calls transferred to Second Level or dropped.

² NCCN Grade of Service identifies the portion (%) of calls that are answered within the 2 minute service standard.

³ Medavie Grade of Service identifies the portion (%) of calls that are answered within the 120 second service standard. This service standard had been 45 seconds but was changed effective April 2020.

My VAC Account

My VAC Account is a secure, authenticated web application that allows Veterans, CAF and RCMP members to access VAC services from anywhere, and at any time. Family members who are receiving benefits directly from VAC can also sign up for My VAC Account.

Through My VAC Account, Veterans can apply online for VAC benefits and services, upload documents to support applications, track the status of applications, receive online correspondence (forms and letters), view a summary of VAC benefits, and connect directly with VAC staff through secure messaging.

Table 11.3 My VAC Account Users

My VAC Account Users	Actuals as of March 31, 2022				% Change 2020-21 to 2021-22
	2018-19	2019-20	2020-21	2021-22	
Total number of My VAC Account Users	91,239	110,266	125,342	141,741	13.1%

Source: Chief Financial Officer and Corporate Services Branch

Table 11.4 My VAC Account Usage (session logins)

My VAC Account Usage	Actuals as of March 31, 2022				% Change 2020-21 to 2021-22
	2018-19	2019-20	2020-21	2021-22	
Total number of session logins	2,331,383	2,600,034	2,359,229	3,043,460	29.0%

Source: Online Services Directorate

Chapter 12: Appeals - Disability Pensions and Awards

Bureau of Pensions Advocates (BPA)

The Bureau of Pensions Advocates (BPA) is a nation-wide legal organization within Veterans Affairs Canada (VAC), whose main function is to provide free advice and representation for individuals dissatisfied with decisions rendered by VAC with respect to their claims for entitlement to disability pension or disability award, or any assessment awarded for their pensioned conditions. The Bureau was formed in 1971, giving Veterans Affairs' clients across the country the services of lawyers who afford them the same solicitor-client privilege as lawyers in private practice.

Table 12.1 Total Cases Completed by Bureau of Pensions Advocates

Case Type	March 2018	March 2019	March 2020	March 2021	March 2022
Departmental Reviews ¹ Completed	2,222	3,837	3,444	949	2,869
Cases Presented to VRAB ²	2,603	2,016	2,981	2,734	6,344
Cases Counseled Out ³	5,212	4,285	4,981	3,152	6,140
Total Cases completed by BPA	10,037	10,138	11,406	6,835	15,353

Source: Bureau of Pensions Advocates

¹ Departmental Review: If clients produce new evidence after receiving a decision with which they are dissatisfied, it may be possible to have the decision reviewed again by VAC through a written submission called a Departmental Review.

² Cases Presented to Veterans Review and Appeal Board (VRAB): If clients are dissatisfied with a decision from the Department or from the Veterans Review and Appeal Board (VRAB), they have the right to appeal the decision to VRAB. The Bureau's Advocates will provide legal advice to clients in the preparation of their appeal and will represent them before the Review or Appeal panel.

³ Cases Counseled Out: If an Advocate, on a detailed review of the documentation, comes to the conclusion that a claim is not meritorious, clients will be counseled in this regard. However, the ultimate decision rests with the client as to whether or not to proceed. "Cases Counseled Out" are those claims where clients accept their Advocate's advice against proceeding to Departmental Review or VRAB.

Chapter 13: Human Resources

The following table displays the number of Full Time Equivalents (FTEs) that were utilized by Veterans Affairs Canada (VAC) each fiscal year since 1994-95.

Table 13.1 Historical Full Time Equivalents (FTE) Numbers

Fiscal Year	FTEs in Department ^{1,2}
1994-95	3,297
1995-96	3,137
1996-97	3,056
1997-98	3,042
1998-99	3,037
1999-00	3,154
2000-01	3,212
2001-02	3,403
2002-03	3,394
2003-04	3,350
2004-05	3,354
2005-06	3,544
2006-07	3,555
2007-08	3,717
2008-09	3,904
2009-10	3,840
2010-11	3,753
2011-12	3,623
2012-13	3,370
2013-14	3,085
2014-15	2,907
2015-16 ³	3,010 (with Sainte Anne's Hospital [SAH]) 2,272 (excluding SAH)
2016-17	2,635
2017-18	2,730
2018-19	2,869
2019-20	3,198
2020-21	3,455
2021-22	3,663

Note: As of March 31, 2022 there were 175 VAC employees who have self-identified as being current or former Canadian Armed Forces (CAF) members.

Source: Chief Financial Officer and Corporate Services Branch

¹ Year end reports (2004-05 through 2015-16); Prior to 2004-05, FTEs as reported in the Departmental Performance Reports (DPR).

² FTE data does not include employees from Veterans Review and Appeal Board (VRAB).

³ At March 31, 2016, SAH was still part of VAC. As of April 1, 2016, the responsibility was transferred to the province of Québec. In table 12.1, all data for previous years include SAH.